

LICENSING ACT 2003 SUB-COMMITTEE

THURSDAY, 28TH APRIL 2016, 2.00 PM COUNCIL CHAMBER, TOWN HALL, CHORLEY

AGENDA

APOLOGIES

1 **DECLARATIONS OF ANY INTERESTS**

Members are reminded of their responsibility to declare any pecuniary interest in respect of matters contained in this agenda.

If you have a pecuniary interest you must withdraw from the meeting. Normally you should leave the room before the business starts to be discussed. You do, however, have the same right to speak as a member of the public and may remain in the room to enable you to exercise that right and then leave immediately. In either case you must not seek to improperly influence a decision on the matter.

PROCEDURE 2

General procedure points and hearing procedure for the meeting.

THE GAMBLING ACT 2005; APPLICATION FOR A GAMING 3 MACHINE PERMIT FOR MORE THAN 2 GAMING MACHINES

Report of the Director of Public Protection, Streetscene and Community.

ANY URGENT BUSINESS PREVIOUSLY AGREED WITH THE CHAIR 4

GARY HALL CHIEF EXECUTIVE

Electronic agendas sent to Members of the Licensing Act 2003 Sub-Committee Councillor Roy Lees (Chair) and Councillors Margaret France and Mick Muncaster.

If you need this information in a different format, such as larger print or translation, please get in touch on 515151 or chorley.gov.uk

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CHORLEY BOROUGH COUNCIL

LICENSING ACT 2003

SUB-COMMITTEE

GENERAL PROCEDURE POINTS FOR HEARINGS DETERMINING MATTERS UNDER THE GAMBLING ACT 2005

INTRODUCTION

The Licensing Act 2003 Sub-Committee will conduct hearings in relation to determination of matters under the Gambling Act 2005 in accordance with the following general principles:

- All parties have a right to a fair hearing.
- Decision-making will be conducted in an open, transparent and accountable way.
- Each application will be determined on its own merits and the decision will be based upon:
 - the merits of the application
 - the promotion of the three licensing objectives in the Gambling Act 2005
 - the Council's Statement of Licensing Policy
 - the Guidance issued by the Gambling Commission under Section 25 of the Gambling Act 2005
- the Licensing Authority will only permit licensing decisions to be taken by Sub-Committee
 consisting of three members. In the event of one member being unable to attend, the Licensing
 authority will use its best endeavours to substitute another member, taken from the membership
 of the Licensing Act 2003 Sub-Committee reserve list.
- the Sub-Committee may disallow cross-examination in exceptional circumstances; this decision will be taken on a case by case basis with a presumption to allow. However, parties are advised that the Sub-Committee wishes to discourage hostile cross examination.
- late representations and evidence will usually only be considered with the agreement of all parties present.
- decisions will generally be taken regardless of whether the applicant/other party is present unless the Sub-Committee consider it necessary in the public interest to adjourn the hearing to a specified date. All notices and representations from absent parties will be considered.
- the Sub-Committee will generally allow parties a maximum of 30 minutes per party to make all relevant Statements. However, the Sub-Committee recognises that in certain circumstances this may be insufficient due to the complexity of the issues involved. In this situation the Sub-Committee will consider representations from those parties involved in the hearing as to the length required to make all relevant statements. The Licensing Authority respectfully requests that all parties keep points pertinent and the discussion moving in the interests of cost and efficiency.

the Sub-Committee recognises that Regulation 8 of The Gambling Act 2005 (Proceedings of Licensing Committees and Sub-committees) (Premises Licences and Provisional Statements) (England and Wales) Regulations 2007 requires that all hearings should take place in public unless the committee is satisfied that it is necessary in all the circumstances of the case to hold the hearing in private, having regard to (i) any unfairness to a party that is likely to result from a hearing in public, and (ii) the need to protect as far as possible the commercial or other legitimate interests of a party. The Licensing Authority has adopted the existing criteria in Schedule 12A of the Local Government Act 1972 for excluding the press and public. Generally, the public and the applicant will be excluded when the Sub-Committee is determining a decision. Once a decision has been made all parties will be readmitted and the Chair will announce the decision and give reasons.

- all parties will be notified of the decision in accordance with any periods set down by the Gambling Act 2005 or regulations made there under or where none are prescribed within 5 working days.
- the Sub-Committee has the right to exclude any parties behaving in a disruptive manner at the hearing at its own discretion.

HEARING PROCEDURE

PREMISES LICENCE/GAMING MACHINE APPLICATIONS

- 1. CHAIR OF SUB-COMMITTEE:
 - opens meeting
 - introduces Members and Officers
 - · confirms details of all parties in attendance
 - outlines procedure to be followed
- 2. LEAD LICENSING ENFORCEMENT OFFICER OUTLINES THE APPLICATION AND RELEVANT REPRESENTATIONS
- 3. QUESTIONS TO LEAD LICENSING ENFORCEMENT OFFICER FOR CLARIFICATION FROM:
 - Sub-Committee
 - The Applicant and/or Legal Representative
- 4. THE APPLICANT AND/OR LEGAL REPRESENTATIVE MAKES REPRESENTATIONS REGARDING HIS/HER APPLICATION
- QUESTIONS TO THE APPLICANT AND/OR LEGAL REPRESENTATIVE FROM:
 - Sub-Committee
 - Responsible Authorities/Interested Parties Representative (not applicable if a gaming machine permit application)
- 6. RESPONSIBLE AUTHORITIES/INTERESTED PARTIES REPRESENTATIONS (not applicable if a gaming machine permit application)
- 7. QUESTIONS TO RESPONSIBLE AUTHORITIES/INTERESTED PARTIES FROM: (not applicable if a gaming machine permit application)
 - Sub-Committee
 - The Applicant/ Legal representative
- 8. RESPONSIBLE AUTHORITIES/INTERESTED PARTIES INVITED TO BRIEFLY SUMMARISE (not applicable if a gaming machine permit application)
- 9. THE APPLICANT/ LEGAL REPRESENTATIVE INVITED TO SUM UP (IF THEY WISH)
- 10. DECISION MAKING

All parties retire whilst Sub-Committee makes decision.

11. NOTICE OF DECISION

Parties re-admitted and Chair announces decision and reasons.





Report of	Meeting	Date
Director of Director of Public Protection, Street Scene and Community	Licensing Act 2003 Sub-Committee	28 April 2016

THE GAMBLING ACT 2005; APPLICATION FOR A GAMING **MACHINE PERMIT FOR MORE THAN 2 GAMING MACHINES**

PURPOSE OF REPORT

To bring to the attention of Members an application received from Regal Amusement Machines Ltd. on behalf of Amber Taverns in respect of an application for a Gaming Machine Permit for more than two gaming machines in relation to a premise licensed under the Licensing Act 2003 known as the Black Horse at Westhead Road Croston.

RECOMMENDATION(S)

2. Members are recommended to consider the contents of the report and any representations made by the representative of Amber Taverns and determine whether or not to grant the application.

EXECUTIVE SUMMARY OF REPORT

3. Regal Amusement Machines Ltd made application under Schedule 13 of the Gambling Act 2005, for a Gaming Machine Permit for two or more gaming machines on behalf of Amber Taverns being the premises licence holder for the Black Horse at Westhead Road Croston. The application is attached as Appendix 1. The Council's Statement of Gambling Policy states, that each application will be determined on a case by case basis. The Council's scheme of delegation does not authorise officers to determine such applications for more than 2 category C or D gaming machines.

Confidential report	Yes	No
Please bold as appropriate		

CORPORATE PRIORITIES

4. This report relates to the following Strategic Objectives:

Involving residents in improving their local area and equality of access for all		A strong local economy	
Clean, safe and healthy communities	X	An ambitious council that does more to meet the needs of residents and the local area	

BACKGROUND

5. The Council has received an application made under Schedule 13 of the Gambling Act 2005 for more than two gaming machines for the public house now known as the Black Horse at Westhead Road Croston. The premises benefits from a Premises licence issued under Section 17 of the Licensing Act 2003 authorising the sale of alcohol, this

authorisation is a pre-requisite to enable the above application. The Premises Licence PLA 0041 and Plan attached as **Appendix 2**, indicates the location of the two existing Gaming Machines, the application does not include a updated plan to indicate the location of any additional machines.

- 6. Officers attended the premises on 15th March 2016 to assess the suitability of the premises to accommodate additional gaming machines in line with the application received. One of the existing Gaming Machines (A) is compromised in terms of being able to be monitored at any time, as it is not in clear sight of the bar and the CCTV is not sufficient to provide any meaningful provision to supervise its use. The DPS was offered words of advice in relation to the sighting of this machine at the time of the visit. The second Gaming Machine (B) is sited at the furthest point from the bar that it could be and is adjacent to the rear door of the premises, although it is within clear sight of the bar, it could be easily obscured by patrons, and be vulnerable to attack due to its location. The premises offers better opportunities to site the existing machines in different locations, that would enable better monitoring opportunities than currently exist, these were discussed with the DPS at the time of the visit. The DPS did not propose any additional areas to locate any additional gaming machines.
- 7. Where a premises wishes to have more than two machines, then it must apply for a Gaming Machine permit where the licensing Authority will consider that application based upon the licensing objectives, the statutory guidance, and such matters as they think relevant. Members should be satisfied that the granting of the said permit will not undermine the licensing objectives and that the applicant is aware of the positive steps required to promote the licensing objectives. This Authority considers that such applications will be decided on a case-by-case basis, but generally there will be regard for the need to protect children and vulnerable persons from harm or being exploited by gambling. The Licensing Authority will expect the applicant to satisfy it that there will be sufficient measures to ensure that those under 18 year olds do not have access to the adult only gaming machines. Such measures may include the adult machines being in sight of the bar, and in the sight of staff that are able to monitor the machines are not being used by those under the age of 18. Additionally, notices and signage may also be of assistance. regard to the protection of vulnerable persons, applicants may wish to consider the provision of information leaflets/helpline numbers for organisations such as Game Care. It is important that staff are able to see if the machines are being played by any adults with a gambling problem.
- 8. In determining this matter Members shall have consideration for the following provisions:

Chorley Council's Statement of Gambling Policy. Attached as Appendix 3.

Members are reminded of the Gambling Act 2005 licensing objectives which are;

- (a) Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime,
- (b) Ensuring that gambling is conducted in a fair and open way, and
- (c) Protecting children and other vulnerable persons from being harmed or exploited by gambling.
- 8. The Gambling Commission's published Code of Practice provides the requirements that must be complied with by the Gambling Machine Permit Holder. The document is attached at **Appendix 4**. The guidance is applicable to all licensed premises in relation to any number of gaming machines that are provided.

Members' attention is drawn to the committee's discretion in determining this matter which is prescribed within Schedule 13 Section 283 of the Gambling Act 2005 which states they may;

- a) Grant the application,
- b) Refuse the application,

- c) Grant it in respect of;
 - 1) A smaller number of machines than that specified in the application,
 - 2) A different category of machines from that specified in the application, or
 - Both.
- d) Members may not attach conditions to a permit.
- 9. The applicant in respect of this application has been invited to attend the hearing and make representation.

IMPLICATIONS OF REPORT

10. This report has implications in the following areas and the relevant Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	
Legal	Х	Integrated Impact Assessment required?	
No significant implications in this area		Policy and Communications	

COMMENTS OF THE MONITORING OFFICER

- 11. Under Schedule 13 of the Gambling Act 2005 members must have regard to the licensing objectives contained in the Gambling Act 2005, national guidance issued by the Gambling Commission (the latest edition was published in September 2015) and such other matters as they think are relevant. It would be reasonable for members to have regard to the Council's own statement of gambling policy.
- 12. Other relevant considerations would be the location of the proposed machines so that staff could clearly see minors or problem gamblers attempting to play the machines and intervene. Also the location is a relevant consideration for fire safety.
- 13. Provisions of the Human Rights Act 1998 are relevant to the application, including but not limited to Article 1, Protocol 1 (peaceful enjoyment of possessions) and Article 6 (right to a fair hearing).
- 14. In the event that the application is granted in whole or in part then under section 282 of the Gambling Act 2005 the location and operation of the machines must be in accordance with any relevant Code of Practice issued by the Gambling Commission.
- 15. The applicant has a right of appeal to the magistrates' court within 21 days of receiving notice of the decision to (i) reject the application or (ii) grant an application for a smaller number of machines than that specified in the application or a different category of machines from that specified in the application (or both)

Jamie Carson Director of Public Protection, Streetscene and Community

There are no background papers to this report.

Report Author	Ext	Date	Doc ID
S Culleton	5665	6 th April 2016	NA



Appendix 1

5300.00 5300.00

NOTIFICATION OF 2 OR LESS GAMING MACHINES or
GAMING MACHINE PERMIT APPLICATIONS (i.e. for greater than 2 machines) for:
CONVERSION / NEW / VARIATION / TRANSFER

UCOODSD USPAC Hines) for:

(FOR USE BY PREMISES LICENSED TO SUPPLY ALCOHOL FOR CONSUMPTION ON THE PREMISES)

Please refer to guidance notes at the back of this form before completing

	A - What do you w	ant to do?		
	indicate what you would			
a) Notify	licensing authority that		maximum total of 2 gaming machines category C and / or D	
		(if you choose this option the	en please complete sections D and E)	
b)	linemend promi	AGE COMING MOCKING RECTILL (I	ed under the Gaming Act 1968, into a i.e. for more than 2 gaming machines) please complete sections B, D and E	
		c) Apply for a new licen	nsed premises gaming machine permit please complete sections B, D and E)	7
	d)	Apply to vary an existing licen	nsed premises gaming machine permit please complete sections B, D and E)	
	e) App	ly to transfer an existing licer if you choose this option then	nsed premises gaming machine permit please complete sections C, D and E)	
SECTIO	tions)	are you currently authorised to	to provide and if this is a new or asse complete the boxes in the table)	
applicat	nany gaming machines application, how many			
applicat	application, how many Category	Number currently	Number wish to provide	
applicat	Category machine			
applicat	Category machine	Number currently	Number wish to provide (new or variation)	
applicat	Category machine	Number currently	Number wish to provide (new or variation)	
2. How in variation	Category machine C D TOTAL	Number currently authorised to provide	Number wish to provide (new or variation) 3 hines, please provide your existing	
2. How in variation	Category machine C D TOTAL	Number currently authorised to provide	Number wish to provide (new or variation) 3 hines, please provide your existing	

^{*}Please keep a copy of your existing permit on the premises to which it relates.

NOTIFICATION OF 2 OR LESS GAMING MACHINES or GAMING MACHINE PERMIT APPLICATIONS (i.e. for greater than 2 machines) for: CONVERSION / NEW / VARIATION / TRANSFER

(FOR USE BY PREMISES LICENSED TO SUPPLY ALCOHOL FOR CONSUMPTION ON THE PREMISES)

he Licensing Act 2003 premises licence)	
. Name of person requesting the transfer	
5. Confirmation that an application to transfer the relevant Licensing Act 2003 Premises Licence has been:	
Requested	
Granted	
6. Please provide your existing permit, or provide reasons stating why it cannot be provided	
Existing permit provided	
Reasons why existing permit cannot be provided	
7. Name of Premises. Westhead Road, Croston, PR26 9RQ 8. Address of Premises. Westhead Road, Croston, PR26 9RQ 9. Telephone number of Premises. 10. Name of existing Premises Licence holder Amber Taverns 11. Address of Premises Licence holder (if different from 8 above) The Victory offices, 112 Victory Road, Blackpool, FY1 1QW	.,
12. Telephone number (daytime) of Premises Licence holder	
13. E-mail address of Premises Licence holder (where available)	
	, , , , , , , , , , , , , , , , , , , ,
14. Name, address, telephone and e-mail of agent (e.g. solicitor) if submitted on behalf of the applicant Regal Amusement Machine Sales Ltd (t/a Regal Gaming And Leisure), 139 Brookfield Place, Walton Summit Centre, Bamber Bridge, Preston, Lan	cashire, PR5
14. Name, address, telephone and e-mail of agent (e.g. solicitor) if submitted on behalf of the applicant Regal Amusement Machine Sales Ltd (t/a Regal Gaming And Leisure), 139 Brookfield Place, Walton Summit Centre, Bamber Bridge, Preston, Lan 01772 694268	cashire, PR5 {
Regal Amusement Machine Sales Ltd (t/a Regal Gaming And Leisure), 139 Brookfield Place, Walton Summit Centre, Bamber Bridge, Preston, Lan	cashire, PR5 8

NOTIFICATION OF 2 OR LESS GAMING MACHINES or GAMING MACHINE PERMIT APPLICATIONS (i.e. for greater than 2 machines) for: CONVERSION / NEW / VARIATION / TRANSFER

(FOR USE BY PREMISES LICENSED TO SUPPLY ALCOHOL FOR CONSUMPTION ON THE PREMISES)

Section E - F	ee and Signature(s)			
l enclose a sui	m of (£ .200.00.)° (che	ques should be mad	le payable to)
l understand Premise Per	that I must comp mits and Permission	ly with the Gamil ons issued by the	ng Machine Code of Gambling Commis	f Practice for Alcolosion. (see guidance	hol Licensed note 8)
Please note: excuse, give: misleading.	It is an offence und to a licensing auth	ler section 342 of to cority for a purpose	the Gambling Act 20 e connected with tha	05 if a person, witho t Act information wh	ut reasonable ich is false or
Dated 2nd F	ebruary 2016		*****	FG Han	Ctra
Signed (by or	on behalf of Licensi	ing Act 2003 Premi	ses Licence holder)	C. C. Man	nacor (
Print Name	rica Hamilton				

2) of the Genderic Air 2006. The General Martins Code of Produce to: Alcohol Science (product)	
Official Use Only	
Date of receipt:	
Signature and name of staff who received:	
Date of receipt of fee:	
Signature and name of staff who received fee:	
Application accepted / returned (please delete as appropriate)	
Date of premises licence (Licensing Act 2003) transfer (if applicable):	

^{*} If you wish to have a maximum of 2 gaming machines then the fee payable is £50. If you wish to have more than 2 gaming machines then the fee payable is £150 for new applications and £100 for Section 34 (Gaming Act 1968) holders.

NOTIFICATION OF 2 OR LESS GAMING MACHINES or GAMING MACHINE PERMIT APPLICATIONS (i.e. for greater than 2 machines) for: CONVERSION / NEW / VARIATION / TRANSFER

Guidance notes:

- 1. This form is to be used for the notification of up to 2 gaming machines of categories C and / or D under Section 282 of the Gambling Act 2005, or for the conversion of an existing Section 34 gaming machine permit under the Gaming Act 1968, or for a new application, variation or transfer of a alcohol licensed premises gaming machine permit under the Gambling Act 2005.
- The premises must be licensed under the Licensing Act 2003 to sell alcohol for consumption on the 2. premises, without the requirement that alcohol is served only with food and there must be a bar for serving alcohol to customers on the premises.
- 3. The gaming machines must be located on these licensed premises.
- A 'Premises Licence holder' is a person holding a Premises Licence under the Licensing Act 2003. 4.
- There is no statutory limit to the number of machines which may be applied for although the licensing 5. authority has some discretion in this regard. It should also be noted that the licensing authority can cancel the permit or vary the number of machines should the premises be mainly used for making gaming machines available for use on the premises (Schedule 13 paragraph 16 Gambling Act 2005). You may therefore wish to contact the licensing authority to ask whether there is a local policy as regards applications and whether application for certain numbers of machines are decided via a hearing of local councillors.
- The permit's duration is indefinite as it is linked to the Licensing Act 2003 Premises Licence. There is a first annual fee payable by and an annual fee payable after that before each anniversary of the date of issue of the permit. Failure to pay the annual fee may result in the cancellation of the permit. The annual fee is £50. There are no annual fees payable for 2 machines or less.
- 7. Sections 282 and 283, as well as SI 2007 / 2158 of the Gambling Act 2005 provide for two types of gaming machines which can be located in alcohol licensed premises. These are:
 - Category C: Maximum stake = 50p / Maximum prize = £35
 - Category D: Maximum stake = 10p or 30p non-monetary / Maximum prize = £5 cash or £8 non-monetary
- 8. All alcohol licensed premises which provide gaming machines for use on the premises must comply with any relevant Code of Practice issued by the Gambling Commission under Section 24 of the Gambling Act 2005. The Gaming Machine Code of Practice for Alcohol licensed premises permits and permissions is available via the Gambling Commission's website at: http://www.gamblingcommission.gov.uk/UploadDocs/Contents/Documents/Gaming%20Machine%20Per mits%20Code%20of%20Practice.pdf Should you be unclear as to the provisions of the code of practice please contact the Gambling Commission or your local Council licensing service.
- This licensing authority must notify the applicant of its grant / refusal of the application for a permit as soon as is reasonable practicable after that decision to grant / refuse has been made.
- Where you are notifying the local licensing authority of 2 machines or less, you may wish to request an acknowledgement of receipt of the notification. The form attached to this application can be utilised for this purpose.

REQUEST FOR ACKNOWLDEGMENT OF RECEIPT OF MY NOTIFICATION OF 2 OR LESS GAMING MACHINES

Amber Tavern (insert na	ame of the Licensing Act 2003 licence holder), request
that this paper is returned to me at the follow	ing address and with the details below provided by the
local licensing authority, so as to acknowledge	edge my notification of 2 or less gaming machines
at Black Horse, Westhead Road, Croston, F	PR26 9RQ (insert name of premises).

Insert address to which you wish this acknowledgement to be sent:

Regal Amusement Machine Sales Ltd (t/a Regal Gaming And Leisure)
139 Brookfield Place
Walton Summit Centre
Bamber Bridge
Preston
Lancashire
PR5 8BF

Official Use Only (to be completed by the local licensing authority	Л
Date of receipt of notification of 2 or less gaming machines:	
Date of receipt of fee:	
Signature:	
Local licensing authority stamp:	



Agenda Item 3

Chorley Council
PO Box 13
Chorley
PR7 1AR
www.chorley.gov.uk
01257 515151
contact@chorley.gov.uk



Licensing Act 2003

Premises Licence

PLA0041

Part 1 - Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

The Black Horse Inn

Westhead Road Croston Leyland PR26 9RQ

WHERE THE LICENCE IS TIME LIMITED THE DATES

Not applicable

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

- Performance of Live Music
- Performance of Recorded Music
- Performance of Dance
- Other entertainment
- Entertainment Facilities Making Music
- Entertainment Facilities Dancing
- Entertainment Facilities Similar Description
- The sale by Retail of Alcohol

Activity (and area if applicable)	Days and times
Performance of Live Music (Indoors)	Sunday 09:00 - 22:00
	Monday to Thursday 09:00 - 23:00
	Friday to Saturday 09:00 - 01:00
	(1) New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day. (2)An additional hour.
	Single Artist, Duo's, Small Groups/ Bands with or without amplified music/members of the rublic
Performance of Recorded Music (Indoors)	Friday 09:00 - 01:00





Chorley Council PO Box 13 Chorley PR7 1AR www.chorley.gov.uk 01257 515151 contact@chorley.gov.uk

Licensing Act 2003 Premises Licence

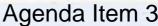
PLA0041

	Saturday 09:00 - 23:00
	Sunday to Thursday 09:00 - 23:00
	New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day. (2) An additional hour
	CD's/Records/Tapes etc
Performance of Dance (Indoors)	Friday to Saturday 09:00 - 01:00
	Sunday to Thursday 09:00 - 23:00 (1) New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day. (2)An additional hour.
1021832	Performances by artist, folk dancers and members of the public
Other entertainment (Indoors)	Friday to Saturday 09:00 - 01:00
16	Sunday to Thursday 09:00 - 23:00
	(1) New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1) From the end of permitted hours, New Year's Eve to the commencement of permitter hours New Years Day (2)An additional hour.
	Entertainment of a similar description to that falling within E, F, or G
Entertainment Facilities - Making Music (Indoors)	Thursday 09:00 - 22:00
	Friday to Saturday 09:00 - 01:00
	Sunday to Wednesday 09:00 - 23:00
	 New Years Eve Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day. An additional hour.
Entertainment Facilities - Dancing (Indoors)	Friday to Saturday 09:00 - 01:00
	Sunday to Thursday 09:00 - 23:00
	(1) New Years Eve(2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday,The Friday, Saturday and Sunday of each Bank Holiday weekend, St

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Licensing Act 2003

Premises Licence

PLA0041

Georges and St Patricks Day

(1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day.

(2)An additional hour.

Entertainment Facilities - Similar Description (Indoors)

Friday to Saturday 09:00 - 01:00

Sunday to Thursday 09:00 - 23:00

(1) New Years Eve

(2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St

Georges and St Patricks Day

(1)From the end of permitted hours New Years Eve to the commencement

of permitted hours New Years Day.

(2)An additional hour.

Provision of facilities for entertainment of a similar description to that falling within I or J

The sale by Retail of Alcohol (Indoors & Outdoors) (On and off the premises)

Friday to Saturday 09:00 - 01:00

Sunday to Thursday 09:00 - 23:00

(1) New Years Eve

(2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day

(1) From the end of permitted hours New Years Eve to the commencement

of permitted hours New Years Day.

(2)An additional hour.

THE OPENING HOURS OF THE PREMISES

Friday to Saturday 09:00-01:30 Sunday to Thursday 09:00-23:30

(1) New Years Eve

(2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day

(1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day.

(2)An additional hour.

WHERE THE LICENCE AUTHORISES THE SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

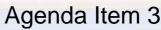
The sale by retail of alcohol for consumption both ON and OFF the premises.

Part 2

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PR7 1AR
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Licensing Act 2003

Premises Licence

PLA0041

NAME. (REGISTERED) ADDRESS, TELEPHONE NUMBER AND EMAIL (WHERE RELEVANT) OF HOLDER OF PREMISES LICENCE

Amber Taverns

Victory Offices 112 Victory Road Blackpool FY1 3NW Telephone number: 01772 600338

REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)

NAME, ADDRESS AND TELEPHONE NUMBER OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Mr Andrew John Edmundson

Black Horse Hotel Westhead Road Croston Leyland PR26 9RQ
Telephone number: 01772 600338

PERSONAL LICENCE NUMBER AND ISSUING AUTHORITY OF PERSONAL LICENCE HELD BY DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES FOR THE SUPPLY OF ALCOHOL

Licence Number: PA0005

Issuing Authority: Chorley Borough Council

ANNEXES

ANNEX 1 - MANDATORY CONDITIONS

MANDATORY DRINKS CODE

No supply of alcohol may be made under the premises licence - (a) at a time when there is no designated premises supervisor in respect of the premises licence; or (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

ALCOHOL PROMOTIONS

- (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises.
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to -
- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
- (ii) drink as much alcohol as possible (whether within a time limit or otherwise);





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- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner

DISPENSING ALCOHOL

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

FREE TAP WATER

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

AGE VERIFICATION

- (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either;
 - (a) a holographic mark, or .
 - (b) an ultraviolet feature. .

ALCOHOL MEASURES

The responsible person shall ensure that-

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures-
- (i) beer or cider: 1/2 pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml; and
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

EXHIBITION OF FILMS

1a) The Premises licence holder shall ensure that the admission of children to the exhibition of any film shall be restricted in accordance with section 20 of the Licensing Act 2003(the Act)





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1b) Unless section 20(3) (b) of the Act applies, admission of children to the exhibition of any film must be restricted in accordance with any recommendation made by the film classification board specified in this licence 1c) Where section 20(3) (b) of the Act applies, admission of children to the exhibition of any film must be

restricted in accordance with any recommendation made by the licensing authority

1d) Where no film classification board is specified in this licence admission of children to the exhibition of any film shall be restricted in accordance with any recommendation made by the licensing authority.

1e) For the purposes of this condition:-

"children" means persons aged under 18; and

"film classification board" means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984

(authority to determine suitability of video works for classification)

DOOR SUPERVISORS

The Premises licence holder shall ensure that each individual present on the premises to carry out a security activity [as defined by paragraph 2(1) (a) of the Schedule 2 to the Private Security Industry Act 2001] must be licensed by the Security Industry Authority.

SCHEDULE Mandatory Licensing Condition

MINIMUM DRINKS PRICING

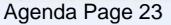
- 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 2. For the purposes of the condition set out in paragraph 1-
- (a)"duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(a); .
- (b)"permitted price" is the price found by applying the formula $P = D + (D \times V)$

where-

(i) P is the permitted price,

- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence
- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994(b).
- 3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a







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Part 2

NAME, (REGISTERED) ADDRESS OF HOLDER OF PREMISES LICENCE

Amber Taverns

Victory Offices 112 Victory Road Blackpool FY1 3NW

REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)

NAME OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Mr Andrew John Edmundson

STATE WHETHER ACCESS TO THE PREMISES BY CHILDREN IS RESTRICTED OR PROHIBITED





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	(2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day. (2)An additional hour.
Entertainment Facilities - Similar Description (Indoors)	Friday to Saturday 09:00 - 01:00 Sunday to Thursday 09:00 - 23:00
13/0/2	(1) New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day. (2)An additional hour.
112/62	Provision of facilities for entertainment of a similar description to that falling within I or J
The sale by Retail of Alcohol (Indoors & Outdoors) (On and off the premises)	Friday to Saturday 09:00 - 01:00 Sunday to Thursday 09:00 - 23:00 (1) New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1)From the end of permitted hours New Years Eve to the commencement
16.	of permitted hours New Years Day. (2)An additional hour.

THE OPENING HOURS OF THE PREMISES

Friday to Saturday 09:00-01:30 Sunday to Thursday 09:00-23:30

(1) New Years Eve

(2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St

Georges and St Patricks Day

(1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day.

(2)An additional hour.

WHERE THE LICENCE AUTHORISES THE SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

The sale by retail of alcohol for consumption both ON and OFF the premises.



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Licensing Act 2003 Premises Licence

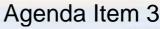
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Performance of Recorded Music (Indoors)	Friday 09:00 - 01:00
	Saturday 09:00 - 23:00
	Sunday to Thursday 09:00 - 23:00
	New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1)From the end of permitted hours New Years Eve to the commencement
	of permitted hours New Years Day. (2) An additional hour
	CD's/Records/Tapes etc
Performance of Dance (Indoors)	Friday to Saturday 09:00 - 01:00
- 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Sunday to Thursday 09:00 - 23:00
	 (1) New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day. (2)An additional hour.
	Performances by artist, folk dancers and members of the public
Other entertainment (Indoors)	Friday to Saturday 09:00 - 01:00
	Sunday to Thursday 09:00 - 23:00
	(1) New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1) From the end of permitted hours, New Year's Eve to the commencement of permitte hours New Years Day (2)An additional hour.
	Entertainment of a similar description to that falling within E, F, or G
Entertainment Facilities - Making Music	Thursday 09:00 - 22:00
(Indoors)	Friday to Saturday 09:00 - 01:00
	Sunday to Wednesday 09:00 - 23:00
	(1) New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day. (2)An additional hour.
Entertainment Facilities - Dancing (Indoors)	Friday to Saturday 09:00 - 01:00
	Sunday to Thursday 09:00 - 23:00
	(1) New Years Eve

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Summary of Licence

Premises Details

POSTAL ADDESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

The Black Horse Inn

Westhead Road Croston Leyland PR26 9RQ

WHERE THE LICENCE IS TIME LIMITED THE DATES

Not applicable

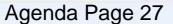
LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

- Performance of Live Music
- Performance of Recorded Music
- Performance of Dance
- Other entertainment
- Entertainment Facilities Making Music
- Entertainment Facilities Dancing
- Entertainment Facilities Similar Desc
- The sale by Retail of Alcohol

Sunday 09:00 - 22:00 Monday to Thursday 09:00 - 23:00
Monday to Thursday 09:00 - 23:00
Friday to Saturday 09:00 - 01:00
(1) New Years Eve (2) Christmas Eve, Boxing Day, the Thursday proceeding Good Friday, The Friday, Saturday and Sunday of each Bank Holiday weekend, St Georges and St Patricks Day (1)From the end of permitted hours New Years Eve to the commencement of permitted hours New Years Day. (2)An additional hour.

the public







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Protection of Children From Harm

Anyone who appears to be under the age of 21 and who is attempting to purchase alcohol must be required to produce proof of age before such a sale is made.

No one under the age of 18 will be allowed to enter or remain on the premises after 21.00 save on Christmas Eve, New Years Eve and at a private function.

ANNEX 3 - CONDITIONS ATTACHED AFTER A HEARING BY THE LICENSING AUTHORITY

None.

ANNEX 4 - PLANS

None



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whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

- 4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

ANNEX 2 - CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

Note - Some conditions may apply to one or more of the objectives

General

The Premises will be equipped with CCTV. Shall be maintained in good working order and shall be available to the police and other responsible authorities on request.

Prevention of Crime and Disorder

- 1. No irresponsible sales promotions of alcoholic beverages shall be offered to customers.
- 2. No customers carrying open or sealed bottles shall be admitted to the premises at any time that the premises are open to the public except for entrance of exit into the beer garden.
- 3. A sign will be located on the premises indicating the standard hours during which the sale of alcohol is permitted.

Public Safety

All fire doors will be maintained effectivley and shall be self closing and shall not be held open other thatn by approved devices. Notices detailing the actions to be taken in the event of fire or other emergencies, including how the Fire Brigade shall be summond, are to be prominantly displayed.

Weekly Health and Safety checks will be carried out at the premises along with risk assessments, and fire risk assessments which will be reviewed regularly.

Prevention of Public Nuisance

A sign will be located at the exit(s) requesting that customers leaving the premises do so quietly and with consideration to neighbours.

During the performance of regulated entertainment all windows and doors shall remain closed after 22.00 except for entrance and exit from the premises.



BLACK HORSE INN, CROSTON

2005

June

surveyed

AN

j

7.

LEISURE

HONEYCOMBE

EAR STREAM TO THE CONSUMPTION OF ALCOHOL

J & L B Design
7, ORCHARD HILLS TERRACE

CARLETON-IN-CRAVEN SKIPTON NORTH YORKSHIRE BD23 3EZ Tel. 01756 700636



LEGEND FIRE DETECTION AND SAFETY EQUIPMENT

Sounder

EE : Illuminated Emergency Exit sign

pb : Push bar to open' sign

SD Smoke Detector

HD Hear Detector

EL Emergency Lighting luminaire

Break glass fire alarm manual call point

△ Fire Extragansher

Closed circuit television camera

FAP
Fire Alarm Panel

AWP Fruit Machine

CIG

ATM

Cigarette Vending Machine

Cash Vending Machine

BLOCK PLAN 1:500

drawing number 05/38/1

GROUND FLOOR PLAN

scale 1 100

DO81/1

EXISTING GROUND FLOOR PL

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Gambling Act 2005 Statement of Licensing Policy



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PART A: GENERAL

1. The Licensing Objectives

- 1.1 In exercising most of the functions under the Gambling Act 2005 (the Act), Chorley Council is designated the Licensing Authority (the Authority) and must have regard to the licensing objectives as set out in Section 1 of the Act. The licensing objectives are:
 - Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime;
 - Ensuring that gambling is conducted in a fair and open way; and
 - Protecting children and other vulnerable persons from being harmed or exploited by gambling.
- 1.2 The Gambling Commission has specifically stated that the requirement in relation to children is explicitly to protect them from being harmed or exploited by gambling, to which the Authority will have regard.
- 1.3 In accordance with Section 153 of the Act, the Authority shall aim to permit the use of premises for gambling in so far as it thinks it:
 - In accordance with any relevant code of practice issued by the Gambling Commission under Section 24 of the Act;
 - In accordance with any relevant guidance issued by the Gambling Commission under Section 25 of the Act;
 - Reasonably consistent with the licensing objectives, and
 - In accordance with this Statement of Principles.
- 1.4 A Glossary of the key terms used in this Statement of Principles is detailed at Appendix 1.

2. <u>Introduction</u>

Chorley Council is situated in the County of Lancashire, which contains 12 District Councils and 2 unitary authorities. The Borough has 23 Parish councils and a population of 100,449 (National Census 2001), covering an area of 80 square miles.

The Borough is set in attractive countryside between the West Pennine Moors and the Lancashire Plain.

A map of the Borough is in Appendix 2

Legal background and rationale

2.1 This Statement of Principles (the Statement) sets out the manner in which the Authority will generally apply to promote the licensing objectives when considering and making decisions on applications made under the Act. This Statement has been prepared under Section 349 of the Act and in accordance with the Gambling Commission's Guidance (the Guidance) for Licensing Authorities issued under Section 25 of the Act. The Authority is therefore constrained by the provisions of the Act, the Guidance and any Regulations made under the Act. However, the Authority may depart from the Guidance if it has reason to do so, but will give full justification for such departure.

The Authority is required by Section 349 of the Act to publish this Statement, which it proposes to apply when exercising its functions. This Statement shall be effective from the 1st April 2013, and shall remain in effect for three years; therefore this Statement will be reviewed in January 2016. Following this full review of its Statement, and prior to its publication, the Authority will consult fully those groups and individuals consulted on this version.

- This Statement will also be kept under review during this three year period, and accordingly, the Director People and Places will maintain an 'Issues Log' in which all issues pertaining to this Statement will be recorded. Therefore the Authority will make revisions to the Statement from "time to time" as it considers appropriate. For example, where relevant issues have arisen, or where matters recorded in the 'Issues Log' indicate that such a review is required. A further consultation will be carried out on any amendments made to the Statement, and the Statement will be re-published.
- 2.3 Nothing in this Statement will override the right of any person to apply under the Act for a variety of permissions and have that considered on its own merits and according to the statutory requirements of the Act.
- 2.4 Nothing in this Statement will override the right of any person to make representations on any application or seek a review of a licence or certificate where they are permitted to do so under the Act.
- 2.5 The Council also has a responsibility under Section 17 of the Crime and Disorder Act 1998 to do all that it reasonably can to reduce crime and disorder in its area. Accordingly, it is recognised that prevention of crime and disorder is a vital element of ensuring the quality of life in a community and an important aspect of a successful and vibrant economy.
- 2.6 Chorley Council recognises that in considering applications and taking of enforcement action under the Act, it is subject to the Human Rights Act 1998 and in particular:
 - Part 1 of the First Protocol peaceful enjoyment of possessions.
 - Part 6 right to a fair hearing.
 - Part 8 respect for private and family life.
 - Part 10 right to freedom of expression.

Chorley Council also acknowledges the rights of businesses in its area to operate, but this must be balanced against the rights of residents not to be disturbed by unreasonable nuisance caused by licensed premises/activities. Full consideration has been given to these issues in formulating this Statement.

- 2.7 This Statement recognises the Race Relations Act 1976, as amended by the Race Relations (Amendment) Act 2000, which places a legal obligation on public authorities to have due regard to the need to eliminate unlawful discrimination and to promote equality of opportunity and good relations between persons of different racial groups. This Statement also recognises that the Council is required to produce a race equality scheme assessing the impact of proposed policies on race equality and to monitor polices for only adverse impact on the promotion of race equality, and this Statement is referenced in this race equality scheme. The Authority, in determining applications, will have regard to this legislation so as to avoid any possible indirect discriminatory impact on particular ethnic groups.
- 2.8 This Statement recognises the Disability Discrimination Act 1995, however no condition will be attached to a licence or certificate that conflicts or duplicates this requirement.
- 2.9 Chorley Council will steer to avoid duplication with other regulatory regimes as far as possible e.g. health & safety at work and fire safety requirements.
- 2.10 Unmet demand is not a criteria for the Authority in considering an application for a premises licence.

Development process and consultation.

- 2.11 The Council consulted widely upon this Statement before finalising and publishing the document. A list of the persons consulted can be provided on request.
- 2.12 The Act requires the Authority to consult the following parties:

Chief Officer of Police

One or more persons who appear to the authority to represent the interests of persons carrying on gambling businesses in the authority's area.

One or more persons who appear to the authority to represent the interests of persons who are likely to be affected by the exercise of the authority's functions under the Gambling Act 2005.

- 2.15 Consultation for this review period takes place between 3rd December 2012 and 1st March 2013 and follows the Revised Code of Practice for public consultations
- 2.16 The full list of comments made, and the consideration by the Council of those comments, will be available from the Council using the contact details given below.

- 2.17 The original Statement was approved at a meeting of the Council 19 December 2006 on and was published on the Council's website thereafter.
- 2.18 If you have any comments as regards this Statement, please send them via e-mail or letter to:

Director People and Places

Email: contact@chorley.gov.uk

Mail to: Chorley Council

Civic Offices Union Street Chorley PR7 1AL

3.0 Declaration

In producing the final statement, this Licensing Authority declares that it has had regard to the licensing objectives of the Gambling Act 2005, the guidance issued by the Gambling Commission, and any responses from those consulted on the Statement.

4.0 Responsible Authorities

These are specified in Section 157 of the Act and are set out in appendix 4.

4.1 When exercising its powers under Section 157(h) of the Act to designate, in writing, a body that is competent to advise the Authority about the protection of children from harm, the Authority is required to state the principles it will apply. These principles are:

The need for the body to be responsible for an area covering the whole of the licensing authority's area;

The need for the body to be answerable to democratically elected persons, rather than any particular vested interest group etc.

- 4.2 Therefore, in accordance with the Guidance, the Authority designates Lancashire County Council Child Services Directorate (or equivalent) as the body that is competent to advise the Council about the protection of children from harm.
- 4.3 Responsible authorities are public bodies that must be notified of applications and are entitled to make representations to the Authority for and, in relation to, premises licences.

5.0 Interested Parties

Section 158 of the Act defines an Interested Party. An Interested Party can make representations about licence applications, or apply for a review of an existing licence.

5.1 Section 158 of the Act defines an interested party: as any person who:

- Lives sufficiently close to the premises to be likely to be affected by the authorised activities; or
- Has business interests that might be affected by the authorised activities; or
- Acts as a representative of those persons who satisfy either of the above points.
- 5.2 The Authority will consider whether a person is an interested party with regard to particular premises on a case-by-case basis and make a decision upon its merits. However, the Authority may have regard to a number of factors when making its decision e.g. the size of the premises and the nature of the activities taking place.

Larger premises may be considered to affect people over a broader geographical area compared to smaller premises offering similar facilities.

The factors that the Licensing Authorities may take into account when determining 'what sufficiently close to the premises' means, may include:

- size of the premises;
- nature of the premises;
- distance of premises from the location of the person making the representation;
- potential impact of the premises (number of customers, routes likely to be taken by customers) and;
- circumstances of the complainant. The Licensing Authority will not take into account the personal characteristics of the complainant but the interests of the complainant which may be relevant to the distance from the premises eg the Licensing Authority would reasonably conclude that "sufficiently close to be likely to be affected" could have a different meaning for a private resident or a residential hostel for vulnerable adults.
- 5.3 The Authority will consider the examples of considerations provided in the Guidance when making a decision as to whether or not a person is an interested party. If the Authority does not wish to follow the Guidance in any respect, it will provide written reasons as to why this deviation has taken place, noting that decisions on Premises Licences must be "in accordance" with the Guidance.
- 5.4 Interested parties may include trade associations, trade unions, residents and tenants associations. However, it will not generally view these bodies as interested persons unless they represent a person or body who comes within the definition as set out in paragraph 5.2
- 5.5 Persons representing these interested parties may also be persons who are democratically elected such as ward Councillors, Members of Parliament and Parish Councillors. Other than these persons, the Authority will require written evidence that a person 'represents' someone who either lives sufficiently close to the premises to be likely to be affected by the authorised activities and/or business interests that might be affected by the authorised activities. A letter from one of these persons, requesting the representation will be deemed as sufficient. The

Licensing Authority will have regard to anything an interested party says about his status to make representation.

5.6 Persons with business interests that could be affected:

The Licensing Authority will have to be satisfied that a relevant business is likely to be affected.

The Licensing Authority is aware that the "demand tests" in previous legislation has not been preserved in the 2005 Act.

The Licensing Authority consider factors likely to be relevant to include:

- size of the premises;
- 'catchment' area of the premises and;
- > whether the person making the representation has business interests in the area that may be affected.
- 5.7 If individuals wish to approach ward Councillors to ask them to represent their views, then care should be taken that the Councillors are not part of the Statutory Committee that will deal with the licence application. If there are any doubts, please contact the Councils Head of Legal Services using the contact details given at Appendix 5.

6.0 **Exchange of Information**

Sections 29 and 30 of the Act require the Authority to state the principles to be applied by the Authority with respect to the exchange of information between it and the Commission. In addition, Section 350 of the Act also requires the Authority to state the principles to be applied with respect to the exchange of information between it and the other persons listed in Schedule 6 to the Act.

- 6.1 In this regard, the Authority will act in accordance with the provisions of the Act in its exchange of information, which includes the provision that the Data Protection Act 1998 will not be contravened and conform to the requirements of the Freedom of Information Act 2000. The Authority will also have regard to any Guidance issued by the Commission to Local Authorities on this matter, as well as any relevant regulations, codes of practice etc.
- 6.2 Where any protocols are established to facilitate such exchange of information, these will be made available.
- 6.3 Details of those persons making representations will be made available to applicants to allow for negotiation and, in the event of a hearing being required, will form part of a public document. Any person making a representation, or applying for review of a premises licence, will be informed that their details will be disclosed.

7.0 Integration Strategies

General

- 7.1 There are many stakeholders in the gambling industry, covering a wide range of disciplines. Many are involved, directly or indirectly, in the promotion of the licensing objectives. The Authority, therefore, recognises that as part of implementing local authority cultural strategies, proper account should be taken of the need to encourage such activities for the wider cultural benefit of the community. The Authority will aim to monitor the impact of its decisions to ensure that this principle is being upheld.
- 7.2 Many of these strategies deal in part with the licensing function, and the Authority will establish appropriate liaison arrangements to ensure proper integration of local crime prevention, planning, local transport, tourism and cultural strategies.
- 7.3 Coordination of duties will involve close, and regular, liaison with Responsible Authorities. This shall be carried out through regular local meetings, regarding strategic and operational issues raised by the Act.
- 7.4 The Authority recognises the need to avoid so far as possible duplication with any other regulatory regimes. However, some regulatory regimes do not cover the unique circumstances of some entertainment and, where relevant representations have been received, the Authority will consider attaching conditions to a licences or permission where these are necessary for the promotion of the licensing objectives and are not already provided for in any other legislation.

8.0 Enforcement

The Authority is required by regulation to state the principles to be applied by the Authority in exercising the functions under Part 15 of the Act with respect to the inspection of premises; and the powers under section 346 of the Act to institute criminal proceedings in respect of the offences specified.

8.1 The Authority's principles for enforcement are that:

It will be guided by the Guidance and any code of best practice and aim to be:

- Proportionate: the Authority will only intervene when necessary: remedies will be appropriate to the risk posed, and costs identified and minimised.
- Accountable: decisions will be justified, and be subject to public scrutiny.
- Consistent: rules and standards will be joined up and implemented fairly.
- Transparent: regulators should be open, and keep regulations made simple and user friendly wherever possible; and
- Targeted: regulation will be focused on the problem, and aim to minimise side effects.
- 8.2 In accordance with the Guidance, the Authority will endeavour to avoid duplication with other regulatory regimes so far as possible. The Authority will also, as

recommended by the Guidance, adopt a risk-based inspection programme of premises. This involves targeting high-risk premises which require greater attention whilst operating a lighter touch in respect of low risk premises. In this way, resources are more effectively concentrated on problem premises. The criteria and programme that the Authority is to use to determine the level of risk in respect of risk will be made available separately from this statement.

- 8.3 The main enforcement and compliance role for the Authority will be to ensure compliance with the Premises Licences and other permissions that it authorises. The Commission will be the enforcement body for Operator and Personal Licences. Any concerns about manufacture, supply or repair of gaming machines will not be dealt with by the Authority, but will be notified to the Commission. The Commission will also be responsible for compliance as regards unlicensed premises.
- 8.4 The Authority will also keep itself informed of developments as regards the work of the Better Regulation Executive in its consideration of the regulatory functions of local authorities and will adopt the principles of better regulation.
- 8.5 To ensure transparency in its enforcement action, the Authority maintains an enforcement policy to which all staff must comply. A copy of the enforcement policy is available upon request to the Licensing Service, using the contact details provided at Appendix 5.

9.0 Licensing Authority functions

The Act requires the Authority to:

• Be responsible for the licensing of premises where gambling activities are to take place by issuing *Premises Licences*.

Issue Provisional Statements.

- Regulate members' clubs and miners' welfare institutes who wish to undertake certain gaming activities via issuing Club Gaming Permits and/or Club Machine Permits.
- Issue Club Machine Permits to Commercial Clubs.
- Grant permits for the use of certain lower stake gaming machines at unlicensed Family Entertainment Centres.
- Receive notifications from alcohol licensed premises (under the Licensing Act 2003) of the use of two or fewer gaming machine.
- Grant Licensed Premises Gaming Machine Permits for premises licensed to sell/supply alcohol for consumption on the licensed premises, under the Licensing Act 2003, where more than two machines are required.
- Register small society lotteries below prescribed thresholds.
- Issue Prize Gaming Permits.
- Receive and Endorse Temporary Use Notices.

- Receive Occasional Use Notices.
- Provide information to the Gambling Commission regarding details of licences issued (see section above on 'information exchange).
- Maintain registers of the permits and licences that are issued under these functions.
- 9.1 It should be noted that the Authority is not involved in licensing remote gambling at all. This is the responsibility of the Commission, which is controlled via Operator Licences.

The Licensing Authority will determine the delegated functions under the Act.

- 9.2 The Licensing Authority is aware that the Code of Conduct will apply in their decision making and that public confidence in their decision making is paramount.
- 9.3 The general principles that apply in decision making to underpin the Code of Conduct are that members of licensing authorities should:
 - serve only the public interest and should never improperly confer an advantage or disadvantage on any person;
 - not place themselves in situations where their honesty and integrity may be questioned and make decisions on merit;
 - be accountable to the public for their actions;
 - reach their own conclusions on the issues before them and act in accordance with those conclusions; and
 - uphold the law and, on all occasions, act in accordance with the trust that the public is entitled to place in them.

10.0 **Hearings**

A hearing will be arranged to deal with any applications, which cannot be dealt with under delegated powers or resolved by agreement between applicants and interested parties and/or Responsible Authorities.

- 10.1 Each case will be determined on its individual merits.
- Hearings will be held at the earliest possible date having regard to the regulations published under the Act and the laws of natural justice. The Licensing Sub-Committee will conduct a quasi-judicial consideration of the application, objections and representations. Members will carefully consider their position should they be requested to hear a matter which occurs in their own ward.
- 10.3 A legal advisor, advocate or a friend may represent applicants where they do not choose to represent themselves. The Authority will endeavour to assist applicants in preparing for and participating in a hearing.
- 10.4 Whilst the Committee and Sub-Committees will usually meet in public they do have the power to hear certain applications in private. A public announcement of

the decision will be made at the end of the hearing. The decision determined by the Committee or Sub-Committee will be accompanied with clear reasons for the decisions, having regard to the Human Rights Act 1998, the three Licensing Objectives and all other relevant legislation.

10.5 Conditions may be attached to licences where relevant representations are received. Any condition attached to a licence will be related to one or more of the Licensing Objectives, and conditions will not relate to matters, which are the subject of other legislation.

PART B: PREMISES LICENCES

11.0 **General Principles**

Where an individual or company proposes to offer gambling for which an operating licence is required, and which is premises based, that individual or company will also need to apply for a premises licence.

- 11.1 Premises licences are issued by the Licensing Authority with responsibility for the area in which the premises are situated. In the Borough of Chorley, the Licensing Authority is Chorley Council.
- 11.2 Premises licences, under Section 150 of the Act, can authorise the provision of facilities on:
 - casino premises;
 - bingo premises;
 - betting premises; including tracks and premises used by betting intermediaries;
 - adult gaming centres (for Category B3, C and D machines); and
 - family entertainment centres (for Category C and D machines only).
- 11.3 Premises Licences will be subject to the permissions/restrictions set out in the Act and associated regulations, as well as specific mandatory and default conditions. The Authority is able to exclude default conditions and also attach others, where it is believed to be appropriate.
- 11.4 The Authority is aware that in making decisions about Premises Licences it should aim to permit the use of premises for gambling in so far as it thinks it is:
 - In accordance with any relevant code of practice issued by the Commission.
 - In accordance with any relevant guidance issued by the Commission.
 - Reasonably consistent with the licensing objectives.
 - In accordance with this Statement.

11.5 The Authority is aware that as per the Gambling Commissions Guidance, moral objections to gambling are not a valid reason to reject applications, and also that unmet demand is not criterion for a Licensing Authority

Definition of "premises"

- 11.6 Premises is defined in the Act as "any place" Section 152 of the Act prevents more than one Premises Licence applying to any place. However, it is possible for a single building to be subject to more than one Premises Licence, provided they are for different parts of the building and the different parts of the building can be reasonably regarded as being different premises. Whether different parts of a building can be properly regarded as being separate premises will always be a question of fact in the circumstances. However, the Authority follows the Commission guidance and does not consider that areas of a building that are artificially or temporarily separate can be properly regarded as different premises.
- 11.7 The Authority will pay particular attention to applications where access to the licensed premises is through other premises (which themselves may be licensed or unlicensed). The sort of issues that the Authority will consider before granting such applications e.g. whether children can gain access, compatibility of the two establishments and ability to comply with the Act. However, the overriding consideration will be, whether taken as a whole, the co-location of the premises with other facilities, has the effect of creating an arrangement that otherwise would or should, be prohibited under the Act.
- 11.8 When considering applications for multiple licences for a building or those relating to a specific part of a building used for other (non-gambling purposes) the Authority will generally require entrances and exits from parts of a building covered by one or more licences to be separate and identifiable so that the separation of different premises is not compromised and that people do not 'drift' into a gambling area.
- 11.9 With certain exceptions, children will not be permitted to enter licensed gambling premises. Therefore applicants should consider carefully how they wish to configure their buildings if they are seeking to develop multi purpose establishments.
- 11.10 The Authority may, where reasonable, require persons operating premises in which gambling takes place to take measures such as the supervision of entrances, segregation of gambling from non-gambling areas frequented by children (if their non-gambling areas are compatible with the requirements of the Act) and the supervision of gaming machines in non-adult gambling specific premises in order to provide the licensing objectives. This will be done by attaching licence conditions where appropriate.
- 11.11 The Act permits premises licences to be granted for passenger vessels. A vessel is defined by the Act (Section 353(1) as:
 - Anything (other than a sea plane or amphibious vehicle) designed or adapted for use on water.
 - A hovercraft; or

- Anything, or part of any place, situated on or in water.
- 11.12 Structures which are an extension of land are not vessels. The Act applies in relation to a vessel which is not permanently moored or berthed as if it were premises situated in a place where it is usually moored or berthed. The relevant Licensing Authority will be the Licensing Authority for the area in which it is usually moored or berthed.
- 11.13 Where a premises licence is sought for a vessel which will be navigated whilst licensable activities take place the Authority will be concerned with the promotion of the Licensing Objectives on-board the vessel. The Licensing Authority will not focus on matters relating to safe navigation, operation of the vessel, general safety or emergency provision.

Location

11.14 Demand issues cannot be considered with regard to the location of premises but considerations in terms of the licensing objectives can. The Authority will pay particular attention to the protection of children and vulnerable persons from being harmed or exploited by gambling, as well as issues of crime and disorder. For example, the Authority would have regard to the proximity of the premises to schools, vulnerable adult centres or residential areas where there may be a high concentration of families and children. If the Authority is mindful to make any specific decision that states any area(s) where gambling premises should not be located, this Statement will be updated. It should be noted that any such decision would not preclude any application being made and each application will be decided on its merits, with the onus upon the applicant showing how such concerns can be overcome.

Duplication with other regulatory regimes

11.15 The Authority will not take into account irrelevant matters i.e. those not related to gambling and the Licensing Objectives and will seek to avoid any duplication with other statutory / regulatory systems. The Authority will not consider whether a licence application is likely to be awarded planning or building consent, in its consideration of it. However, the Authority will listen to, and consider carefully, any concerns about conditions, which cannot be met by licensees due to planning restrictions, should such a situation arise.

Licensing objectives

11.16 All Premises Licences granted by the Authority must be reasonably consistent with the licensing objectives. With regard to these objectives, the Authority has considered the Guidance and offers the following comments:

Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime - Notwithstanding the above paragraphs, the Authority will pay attention to the proposed location of any gambling premises in relation to this objective. Therefore, if an area has known high levels of organised crime, the Authority will consider whether gambling premises are suitable for that location.

The Authority is also aware of the distinction between disorder and nuisance and will consider factors such as whether police assistance was required and how threatening the behaviour was to those who could see it. Issues of nuisance cannot be addressed under the Act.

Ensuring that gambling is conducted in a fair and open way – The Authority will not concern itself with ensuring that gambling is conducted in a fair and open way, as this will be addressed via operating and personal licences.

Protecting children and other vulnerable persons from being harmed or exploited by gambling – The Authority will take the approach that in practice this would often mean preventing children from taking part in gambling, and therefore when determining a relevant application, the Authority will consider whether specific measures are required at the premises.

At present no definition is offered with regard to the term "vulnerable persons", therefore the Authority will consider this objective on a case-by-case basis. However the Guidance does state that "it will for regulatory purposes assume that this group includes people who gamble more than they want to; people who gamble beyond their means; and people who may not be able to make informed or balanced decisions about gambling due to a mental impairment, alcohol or drugs." Where a practical definition is made available in the future, this Statement will be updated.

- 11.17 Section 183 applies to all premises licences. It attaches a mandatory condition that facilities for gambling must not be provided on Xmas Day (i.e. 00.01 hrs on 25 December until 00.00 hrs on 26 December).
- 11.18 Secretary of State to set out in Regulations, conditions that must be attached to premises licences.

The Authority shall only consider imposing individual conditions when imposing a more restrictive regime in respect of matters dealt with by mandatory conditions where there are regulatory concerns of an exceptional nature and any additional licence conditions will relate to the licensing objective.

Conditions

- 11.19 Any conditions attached to licences will be proportionate to the areas they are trying to address and will be:
 - Relevant to the need to make the proposed building suitable as a gambling facility;
 - Directly related to the premises and the type of licence applied for;
 - Fairly and reasonably related to the scale and type of premises; and
 - Reasonable in all other respects.

11.20 Decisions upon individual conditions will be made on a case by case basis. However, there are a number of control measures that the Authority will consider utilising should there be a perceived need, such as the use of door supervisors, supervision of adult gaming machines, appropriate signage for adult only areas etc. Specific comments made in this regard under each of the licence types below. The Authority will also expect the licence applicant to offer his/her own suggestions as to the way in which the licensing objectives can be met effectively.

The Licensing Authority recognises that the Act specifies certain conditions which cannot be attached to premises licences namely;

- any condition on the premises licence which makes it impossible to comply with an operating licence condition;
- conditions relating to gaming machine categories, numbers, or method of operation;
- conditions which provide that membership of a club or body be required (the Gambling Act 2005 specifically removes the membership requirement for casino and bingo clubs and this provision prevents it being reinstated; and
- conditions in relation to stakes, fees, winnings or prizes.
- These considerations will apply to premises including buildings where multiple premises licences are applicable.

Default Conditions

11.21 These may be imposed by the Secretary of State under Section 168 of the Act.

The Licensing Authority has the power to exclude a default condition and substitute it with one that is either more or less restrictive.

- 11.22 Section 169 of the Act gives the Authority power to:
 - exclude from premises licence any default conditions imposed under S168; and
 - power to impose conditions on the premises licences it issues.

The Licensing Authority recognises that default conditions are intended to be the basic industry norm and where it excludes default conditions and replaces them with more restrictive areas it will ensure that it has clear regulatory reasons for doing so.

- 11.23 Where there are specific risks or problems associated with a particular locality or specific premises or class of premises the Licensing Authority may attach individual conditions to address this.
- 11.24 This licensing authority is aware that tracks may be subject to one or more than one premises licence, provided each licence relates to a specified area of the

track. As per the Gambling Commission's Guidance, this licensing authority will consider the impact upon the third licensing objective and the need to ensure that entrances to each type of premises are distinct and that children are excluded from gambling areas where they are not permitted to enter.

Door Supervisors

- 11.25 The Authority may consider whether there is a need for door supervisors in terms of the licensing objectives of protection of children and vulnerable persons from being harmed or exploited by gambling, and also in terms of preventing premises becoming a source of crime.
- 11.26 Where conditions requiring the presence of door supervisors may be attached to premise licences or other permissions, the authority will take account of available evidence, trading history and whether the presence of door supervisors is both necessary and proportionate.
- 11.27 It is noted that the Security Industry Authority cannot licence door supervisors at casinos or bingo premises.
- 11.28 Section 178 of the Act provides that if a condition is attached which requires someone to be responsible for "guarding the premises against unauthorised access or occupation, against outbreaks of disorder or against damage", such a person would normally need to hold a licence from the Security Industry Authority, the requirement for a SIA licence becomes a condition of the premises licence. Bingo premises and Casino premises are exempt from the need to have licensed door supervisors.

The Authority can specify specific requirements for door supervisors, who are non-SIA registered. This could include training from a recognised provider which could cover:

- Licensing Law.
- Civil and Criminal Law.
- Drug Awareness.
- Equal Opportunities and Customer Service.
- Children and Vulnerable Adults.
- Eviction/Arrest and searching people.
- First Aid.
- Door Supervisor Roles/Procedures and Standards.

12.0 Adult Gaming Centres

Persons operating Adult Gaming centres (AGC's) must hold a gaming machines general operating licence from the Commission and must seek a premises licence from the Licensing Authority.

- 12.1 Section 172(1) of the Act provides that a holder of a Adult Gaming Centre premises licence may make available for use up to four category B Machines; any number of category C or D machines. The Secretary of State will specify that the Category B machines will be restricted to sub-category B3 and B4 machines.
- 12.2 No one under the age of 18 is permitted to enter an Adult Gaming Centre.
- 12.3 The Authority will specifically have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling and will expect the applicant to satisfy the authority that there will be sufficient measures in place to minimise the opportunities for children to gain access to the premises.
- 12.4 The Licensing Authority will expect applicants to offer their own measures/licensing conditions which may cover issues such as:
 - Proof of age schemes;
 - CCTV;
 - Door supervisors;
 - Supervision of entrances / machine areas;
 - Physical separation of areas;
 - Location of entry;
 - Notices / signage;
 - Specific opening hours;
 - Self barring schemes;
 - Provision of information leaflets/helpline numbers for organisations such as GamCare.

Please note that this list is not mandatory, nor exhaustive.

13.0 (Licensed) Family Entertainment Centres

The Act creates two classes of family entertainment centres (FECs)

Licensed family entertainment centres - category C & D machines and which require a premises licence and:

Unlicensed family entertainment centres - category D machines only and require a FEC gaming machine permit (see Section 21 below).

13.1 Children and young persons are permitted to enter a FEC and may play on Category D machines only and there must be a clear segregation between the two types of machine so that children do not have access to Category C machines.

- 13.2 The Authority will specifically have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling and will expect the applicant to satisfy the authority that there will be sufficient measures to ensure that under 18 year olds do not have access to the adult only gaming machine areas.
- 13.3 The Licensing Authority will expect applicants to offer their own measures/licensing conditions which may cover issues such as:
 - Proof of age schemes;
 - CCTV;
 - Door supervisors;
 - Supervision of entrances / machine areas;
 - Physical separation of areas;
 - Location of entry;
 - Notices / signage;
 - Specific opening hours;
 - Self barring schemes;
 - Provision of information leaflets/helpline numbers for organisations such as 'GamCare.'

Please note that this list is not mandatory, nor exhaustive.

13.4 The Authority will refer to the Commission's website to see any conditions that apply to operator licences covering the way in which the area containing the category C machines should be delineated. The Authority will also ensure that any mandatory or default conditions on these Premises Licences are used accordingly.

14.0 Casinos

Section 7(1) of the Act states that "a casino is an arrangement whereby people are given the opportunity to participate in one or more casino games". Casino games are, in turn, defined by the Act to mean a game of Chance which is not equal chance gaming.

- 14.1 Licensing Authorities have been given the role of issuing premises licences for casinos and monitoring those licences.
- 14.2 Section 174 of the Act sets out three categories of casino premises licences. These are:
 - one regional casino premises licence,
 - eight large casino premises licence and
 - eight small casino premises licence.

The Secretary of State, after consultation with the Independent Casino Advisory Panel, will specify the areas for the 17 new casinos.

- 14.3 The Licensing Authority recognises that unmet demand is not to be a criterion for a Licensing Authority in considering an application for a premises licence. Each application will be on its merits.
- 14.4 Section 166(1) of the Act provides that a Licensing Authority may resolve not to issue a casino premises licence.

Chorley Council has yet to pass a resolution on a Casino premises.

When the Council makes such a resolution, it will be a resolution passed by Full Council following considered debate and full reasons for the decision will be given.

14.5 Notwithstanding the above paragraph, where a licensing authority area is enabled to grant a Premises Licence for a new style casino (ie the Secretary of State has made such regulations under Section 175 of the Act) there are likely to be a number of operators which will want to run the casino.

The Licensing Authority will follow the Commissions guidance for considering applications in these circumstances. In particular, the Licensing Authority will not confuse planning or building regulation considerations with the matter before it. The Licensing Authority will comply with Schedule 9 of the Act and any relevant Codes of Practice in making its determination and in considering the matters to be taken into account when making any such determinations.

- 14.6 The Act authorises the holder of a casino premises licence to make facilities available for betting on virtual events.
- 14.7 The casino premises licence holder must comply with the Code of Practice issued in relation to access to casino premises for children and young persons.
- 14.8 Casino premises are exempt from the need to have licensed door supervisors by virtue of exclusion in the Private Security Industry Act 2001.

15.0 Bingo premises

The Act does not give bingo a statutory definition. It is to have its ordinary and natural meaning. The holder of a bingo operating licence will be able to offer any type of bingo game, whether cash or prize. That means that premises with a bingo premises licence will be able to offer bingo in all its forms.

15.1 Apart from commercial operators, prize bingo is traditionally a game played in arcades or travelling fun fairs. For these operators, prize bingo is subsumed within the allowances for prize gaming in the Act. This means adult gaming centres, both licensed and unlicensed family entertainment centres, travelling fairs (or any premises with prize gaming permit) will be able to offer prize gaming, which includes prize bingo. In this form of gaming, the nature of the prize must not be determined by reference to the number of people playing the game, and

the nature or size of the prize must not be determined by reference to the amount paid for or raised by the gaming. See the section on prize gaming.

- 15.2 It is important that if children are allowed to enter premises licensed for bingo that they do not participate in gambling, other than category D machines. Where category C machines, or above, are available in the premises to which children are admitted, the Authority will ensure that:
 - All such machines are located in an area of the premises separate from the remainder of the premises by a physical barrier which is effective to prevent access other than through a designated entrance.
 - Only adults are admitted to this area where the machines are located.
 - Access to the area where the machines are located is supervised.
 - The area where the machines are located is arranged so that it can be observed by staff of the operator or the licence holder, and
 - At the entrance to, and inside any such area there are prominently displayed notices indicating that access to the area is prohibited to persons under 18.
- 15.3 Under the Act, children and young persons (up to age of 18) cannot be employed in providing any facilities for gambling in bingo premises and children (under 16) cannot be employed in any capacity, at any time when facilities for playing bingo are offered. The Commission will issue further guidance relating to the suitability and layout of bingo premises. The Authority will therefore consider this information when it is published.
- 15.4 The holder of a bingo premises licence may make available for use up to four category B machines (B3 & B4), any number of Category C and Category D machines.

16.0 **Betting Premises**

The Act contains a single class of licence for betting premises. However, within this class, there will be different types of premises that will require licensing.

- 16.1 This section relates to off-course betting, that is betting that takes place other than at a track. Please see Part 17 for track betting.
- 16.2 The Licensing Authority is responsible for issuing and monitoring premises licences for all betting premises.
- 16.3 Children and young persons will not be able to enter premises with a betting premises licence.
- 16.4 The holder of a betting premises licence may make available for use up to four gaming machines of Category B (B2, B3 and B4), Category C and Category D. See Part 27 for information on gaming machines.

- 16.5 The Act provides that a machine is not a gaming machine if it is designed or adapted for use to bet on future real events. Such machines will not count towards the maximum permitted number of gaming machines nor have to comply with any stake or prize limits. However, machines that take bets on virtual races (re images generated by computer) are classed as gaming machines and do count towards the maximum permitted number of gaming machines and must meet the relevant category limitations for the premises.
- 16.6 The Licensing Authority has the power to restrict the number of betting machines, their nature and the circumstances in which they are made available by attaching a condition to the betting premises licence.
- 16.7 When considering whether to impose a condition to restrict the number of betting machines in a particular premises the Authority will take into account any known or likely breach of licensing objectives, the size of the premises, the number of counter positions available for person-to-person transactions, and the ability of staff to monitor the use of the machines by children and young persons (it is an offence for those under 18 to bet) or by vulnerable persons.
- 16.8 Section 183 of the Act attaches a condition to a betting premises licence that facilities for gambling must not be provided on Christmas Day (00.01 on 25 December until 00.00 on 26 December).

17.0 **Tracks**

Tracks are sites where races or other sporting events take place re horse racecourses and dog tracks.

- 17.1 There is no special class of betting premises licence for a track but the Act contains rules which apply specifically to a premises licence granted in respect of a track.
- 17.2 Betting is often divided into "on-course" and "off-course" in relation to tracks:
 - On-course betting operator comes onto the track temporarily, while races are taking place and operates at the track side.
 - Off-course betting operators may, in addition to the premises away from the track, operate self-contained betting premises within the track premises (See Part 16)
 - Pool betting can take place on tracks, but only on certain types of track, and the people who run it are limited.
- 17.3 Tracks are different from other premises in that they may be subject to one or more Premises Licences, provided each licence relates to a specified area of the track. There can be a primary (betting) licence for the track and, in addition, subsidiary premises licences for other gambling activities may be issued. The Licensing Authority recognises that this will allow racecourses and other track venues to develop leisure facilities which offer a range of gambling facilities where this meets the principles for granting premises licences.

- 17.4 An applicant for a track premises licence does not need to hold an operating licence unless he, as the occupier of the track, wishes to offer pool betting or general betting facilities himself. If the betting provided on track is by other operators who come on course, they are required to hold the necessary operating licences. They in turn will be covered by the track premises licence held by the track operator.
- 17.5 Occasional use notices, which can only be issued in relation to tracks, may be relied upon for the provision of betting facilities for no more than 8 days in any calendar year. Please see Part 26.

Gaming Machines

17.6 The Licensing Authority will have regard to any guidance, issued by the Commission relating to the location of such machines and any special conditions relating to them. A betting premises licence does not give automatic entitlement to use gaming machines. However if the track operator who holds the premises licence also holds a pool betting operators licence then up to 4 gaming machines may be sited on the track (Categories B2 to D)

Betting Machines

- 17.7 The Licensing Authority will take into account the size of the premises, the number of counter positions available for person-to-person transactions, and the ability of staff to monitor the use of the machines by children and young persons (it is an offence for those under 18 to bet) or by vulnerable persons when considering the number, nature and/or circumstances of betting machines an operator wants to offer. The Authority will also consider restricting the number and location of such machines in respect of applications for track betting Premises Licences.
- 17.8 The Licensing Authority, following the Commissions guidance, would require all self-contained premises operated by Off-Course betting operators on tracks to be the subject of separate premises licence. This would ensure that there was clarity between the respective responsibilities of the track operator and the off-course betting operator running a self-contained unit on the premises.

Condition on rules being displayed

17.9 The Licensing Authority may attach a condition to track Premises Licences requiring the track operator to ensure that the rules are prominently displayed in or near the betting areas, or that other measures are taken to ensure that they are made available to the public. For example, the rules could be printed in the race card or made available in leaflet form from the track office.

Applications and Plans

17.10 The Licensing Authority, subject to any information being prescribed by Regulation, will require applicants for premises licence to submit detailed plans for the racetrack itself and the area used for temporary on-course betting facilities and in case of dog tracks and horse racecourses fixed and mobile pool betting

facilities operated by the Tote or track operator, as well as any other proposed gambling facilities. Applicants are to ensure that plans submitted with the application make it clear what is being sought under the track betting premises licence and what, if any, other areas are to be subject to a separate application for a different type of premises licence. This is to ensure the appropriate licence conditions are applied.

- 17.11 There will be mandatory premise licence conditions for horse racecourses and dog tracks in relation to access to tracks by holders of general betting operating licences.
- 17.12 Under the Act, all those under the age of 18 must be excluded from any areas where facilities for betting are provided, and any area where Category B or C gaming machines are located. This is a condition of all track licences.

However, children and young persons will be permitted to enter track areas where facilities for betting are provided on days when dog-racing and/or horse racing takes place, although they are still prevented from entering areas where gaming machines (other than category D machines) are provided.

- 7.13 The Authority will have particular regard to the protection of children and vulnerable persons from being harmed or exploited by gambling and the need to ensure that entrances to each type of premises are distinct and that children are excluded from gambling areas where they are not permitted to enter. The Authority would expect Premises Licence applicants to demonstrate suitable measures to ensure that children do not have access to adult only gaming facilities.
- 7.14 The Authority will expect applicants to offer their own measures to meet the licensing objectives. For example, appropriate licence conditions may cover such issues as:
 - Proof of age schemes;
 - CCTV:
 - Door supervisors;
 - Supervision of entrances / machine areas;
 - Physical separation of areas;
 - Location of entry;
 - Notices / signage;
 - Specific opening hours;
 - Self barring schemes;
 - Provision of information leaflets/helpline numbers for organisations such as GamCare.

Please note that this list is not mandatory, nor exhaustive.

17.15 With regard to the protection of vulnerable persons, The Authority will consider measures such as the use of self-barring schemes, provision of information leaflets/helpline numbers for organisations such as 'GamCare'.

Please note that this list is not mandatory, nor exhaustive.

18.0 Travelling Fairs

The Act defines travelling fairs as "wholly or principally" providing amusements and they must be on a site that has been used for fairs for no more than 27 days per calendar year

- 18.1 The Authority will also consider whether the applicant falls within the statutory definition of a travelling fair.
- 18.2 The 27-day statutory maximum for the land being used as a fair, is per calendar year, and it applies to the piece of land on which the fairs are held, regardless of whether it is the same or different travelling fairs occupying the land. The Authority will work with its neighbouring authorities to ensure that land that crosses our boundaries is monitored so that the statutory limits are not exceeded.
- 18.3 Travelling fairs do not require a permit to provide gaming machines but must comply with legal requirements about the way the machine operates. They may provide an unlimited number of Category D gaming machines provided that gambling facilities amount to no more than an ancillary amusement at the fair.
- 18.4 Travelling fairs must comply with Schedule 14 to lawfully offer prize gaming. These are:
 - The limits on participation fees as prescribed must be complied with.
 - All chances to participate in the gaming must be allocated on the premises on which the gaming is taking place and on one day, the game must be played and completed on the day the chances are allocated, and the result of the game must be made public on the day that it is played.
 - The prize for which the game is played must not exceed the prescribed amount (if a money prize) or the prescribed value (if non-monetary prize).
 - Participation in gaming must not entitle the player to take part in any other gambling.

19.0 **Provisional Statements**

When considering Provisional Statements, it is a question of fact and degree whether premises are finished to a degree that they can be considered for a Premises Licence. Similarly, requiring the building to be complete ensures that the Authority can inspect it fully.

- 19.1 The application must be accompanied by plans and other prescribed information.
- 19.2 Responsible authorities and interested parties may make representations and the process for considering an application is as for a previous licence.

19.3 Once the premises have been constructed, altered or acquired the holder of a provisional statement may return to the Authority and make application for a premises licence.

In terms of representations about Premises Licence applications, following the grant of a provisional statement, no further representations from relevant authorities or interested parties can be taken into account unless they concern matters which could not have been addressed at the provisional statement stage, or they reflect a change in the applicant's circumstances. In addition, the Authority may refuse the Premises Licence (or grant it on terms different to those attached to the provisional statement) only by reference to matters:

- Which could not have been raised by objectors at the provisional licence stage; or
- Which in the authority's opinion reflect a change in the operator's circumstances.
- 19.4 The Authority will not take into account irrelevant matters. An example of such an irrelevant matter would be the likelihood of the applicant obtaining planning permission or building regulations approval for the proposal.

Section 204 of the Act provides for a person to make an application for a provisional statement in respect of premises that he or she:

- expects to be constructed;
- expects to be altered; or
- > expects to acquire a right to occupy.

The Licensing Authority, where an applicant has also applied to the Commission for an operating licence will not take into account the likelihood of an operating licence being granted in its consideration of an application for a provisional statement.

20.0 Reviews

The Authority, under S200 of the Act may also initiate a review of a premises licence or class of premises licence in relation to a particular class of premises, the Authority may review the use made of the premises and, in particular the arrangements that premise licence holders have made to comply with licence conditions.

In relation to a particular premises the Licensing Authority may review any matter connected to the use made of the premises if it has reason to suspect that licence conditions may not be being observed or for any other reason which gives cause to believe that a review may be appropriate.

Decision to grant application for a review

20.2 The Licensing Authority must grant an application for a review unless, it decides to reject the application on one (or more) of the following grounds:

- not relevant to Commission guidance/Codes of Practice, Statement of Principles or licensing objectives e.g. issues relating to demand, planning, public safety;
- grounds are frivolous;
- grounds are vexatious;
- grounds "will certainly not" cause the Authority to revoke or suspend a licence or to remove, amend or attach conditions on the premises licence;
- prounds are substantially the same as grounds used on a previous application relating to the same premises;
- prounds are substantially the same as representations that were made at the time the application for a premises licence was considered.

The Licensing Authority, if action is justified may;

- add, remove or amend a condition imposed by the Licensing Authority;
- > exclude a default condition or remove or amend such an exclusion;
- > suspend the premises licence for up to 3 months;
- revoke the premises licence.

In determining what action, if any, should be taken following a review the Authority will have regard to the general principles set out in Section 153 of the Act as well as any relevant representations.

The Licensing Authority will hold a hearing unless the applicant and any person who has made relevant representations that have not been withdrawn (that are not vexatious, frivolous or irrelevant) consent to the review being conducted without one.

- A premises licence may be reviewed by the Authority of its own volition or following receipt of an application for a review by a responsible Authority and Interested Party. However, it is for the Authority to determine whether the review takes place. This will be on the basis of whether the request for the review is relevant to the matters listed below, as well as consideration as to whether the request is frivolous, vexatious, or whether it is substantially the same as previous representations or requests for a review.
 - In accordance with any relevant code of practice issued by the Commission.
 - In accordance with any relevant guidance issued by the Commission.
 - Reasonably consistent with the licensing objectives.
 - In accordance with this statement.
- 20.4 The Authority can also initiate a review of a licence on the basis of any reason that it considers is appropriate.

PART C: PERMITS / TEMPORARY & OCCASIONAL USE NOTICES

- 21.0 Unlicensed Family Entertainment Centre Gaming Machine Permits (Statement of Principles on Permits Schedule 10 paragraph 7)
 - 21.1 Unlicensed FEC's will be able to offer only Category D machines. Where a premises does not hold a Premises Licence but wishes to provide gaming machines, it may apply to the Authority for this permit. Applicants should note that under Section 238 of the Act they must demonstrate that the premises will be wholly or mainly used for making gaming machines available for use. Permits cannot be issued for vessels or vehicles.
 - 21.2 If the operator of a FEC wants to make Category C machines available in addition to Category D machines, the Operator will have to apply for an operating licence from the Commission and a premises licence from the Licensing Authority. (See Section 13 above)
 - 21.3 The Authority in accordance with the Guidance has prepared a *statement of principles* that it proposes to apply when considering applications for permits in particular the suitability of an applicant for a permit. In preparing this statement, and/or considering applications, it need not (but may) have regard to the licensing objectives and shall have regard to any relevant guidance issued by the Commission under Section 25. The Licensing Authority will give weight to child protection issues when considering these permits.
 - 2.4 The application for a permit can only be made by the person who occupies or plans to occupy the premises as an unlicensed FEC. If the applicant is an individual he must be aged 18 or over.
 - 21.5 Applications for a permit cannot be made if a premises licence is in force for the same premises. The application must be made to the Licensing Authority in whose area the premises are wholly or partly situated.
 - 21.6 An application for a permit may be granted only if the Licensing Authority is satisfied that the premises will be used as an Unlicensed Family Entertainment Centre, and if the Licensing Unit of Lancashire Constabulary has been consulted on the application.
 - 21.7 The Authority cannot attach conditions to this type of permit and the "statement of principles" only applies to initial applications and not to renewals.
 - 21.8 <u>Statement of Principles</u> = This Authority will expect the applicant to show that there are policies and procedures in place to protect children from harm. Harm in this context is not limited to harm from gambling but includes wider child protection considerations. However they my include appropriate measures / training for staff as regards suspected truant school children on the premises, measures / training covering how staff would deal with unsupervised/ very young children being on the premises, or children causing perceived problems on / around the premises. This licensing authority will also require following the Commission Guidance, that applicants demonstrate a full understanding of the

maximum stakes and prizes of the gambling that is permissible in Unlicensed Family Entertainment Centres; that the applicant has no relevant convictions (those that are set out in Schedule 7 of the Act); and that staff are trained to have a full understanding of the maximum stakes and prizes.

- 21.9 A permit will have effect for ten years unless it ceases to have effect because it is surrendered or lapses or is reviewed.
- 21.10 If the person to whom a permit is issued changes their name or wants to be known by another name they may send their permit to the Licensing Authority for amendment with the appropriate fee.
- 21.11 The permit may lapse for a number of reasons:
 - if the holder ceases to occupy the premises;
 - if the Licensing Authority notifies the holder of the premises they are not being used as an unlicensed FEC;
 - if the individual permit holder dies, becomes incapable by reason of mental or physical incapacity, becomes bankrupt, or sequestration of his estate is ordered or;
 - if the company holding the permit ceases to exist or goes into liquidation;
 - if the permit holder surrenders it to the Licensing Authority.
- 21.12 If the permit holder is convicted of a relevant offence set out in Schedule 7 of the Act, the Court may order forfeiture of the permit.

Renewals

21.13 An application for renewal of the permit must be made during the period beginning six months before the permit expires and ending two months before it expires. The procedure for renewal is the same as for an application.

The authority may refuse an application for renewal of a permit only on the grounds that:

- an authorised local authority officer has been refused access to the premises without reasonable excuse, or
- that renewal would not be reasonably consistent with pursuit of the licensing objectives. The Licensing Authority will consult the Licensing Unit of Lancashire Police regarding any concerns that may have arisen about the use of the premises during the life of the premises.

Maintenance

21.15 The permit must be kept on the premises and be produced when requested to do so by a constable, an enforcement officer or an authorised local authority officer.

22.0 (Alcohol) Licensed Premises Gaming Machine Permits – (Schedule 13 Para 4(1))

- 22.1 The Act makes provision for premises that holds a Premises Licence under the Licensing Act 2003 for the sale/supply of alcohol on the premises to automatically have 2 gaming machines, of categories C and/or D. The person who holds the on-premises licence merely needs to notify the Authority. The Licensing Authority may remove the automatic authorisation in respect of any particular premises if:
 - Provision of the machines is not reasonably consistent with the pursuit of the licensing objectives.
 - Gaming has taken place on the premises that breaches a condition of Section 282 of the Act.
 - The premises are mainly used for gaming.
 - An offence under the Act has been committed on the premises.
 - The Licensing Authority, before making an order will give the licensee at least 21 days notice and consider any representations that they make.
- 22.2 In determining an application the Licensing Authority will have regard to the Guidance and the licensing objectives and any other matters, which are considered relevant to the objectives.
- 22.3 If a premises wishes to have more than 2 machines, then it needs to apply for a permit and the Authority will consider that application based upon the licensing objectives, the Guidance, and "such matters as they think relevant." This Authority considers that "such matters" will be decided on a case-by-case basis, but generally there will be regard to the need to protect children and vulnerable persons from harm or being exploited by gambling. The Licensing Authority will expect the applicant to satisfy it that there will be sufficient measures to ensure that under 18 year olds do not have access to the adult only gaming machines. Such measures may include the adult machines being in sight of the bar, or in the sight of staff who will monitor that the machines are not being used by those under 18. Notices and signage may also be of assistance. With regard to the protection of vulnerable persons, applicants may wish to consider the provision of information leaflets/helpline numbers for organisations such as GamCare.
- 22.4 It is recognised that some alcohol licensed premises may apply for a Premises Licence for their non-alcohol licensed areas. Any such application would need to be applied for, and dealt with as an Adult Entertainment Centre Premises Licence.
- 22.5 The Authority can decide to grant the application with a smaller number of machines and/or a different category of machines than that applied for. Conditions (other than these) cannot be attached.
- 22.6 The holder of a permit must comply with any Code of Practice issued by the Commission about the location and operation of the machine.

- 22.7 The permit holder can apply to the Authority to amend the permit to reflect a change in the permit holders name.
- 22.8 The permit is indefinite and will remain in effect as long as the premises continue to hold an alcohol licence and the permit holder continues to hold that licence.
- 22.9 The permit holder may apply to vary the permit by changing the number and/or category of machines authorised by it.
- 22.10 The Licensing Authority is able to cancel a permit in the following circumstances:
 - the premises are used wholly or mainly by children or young persons;
 - an offence under the Act has been committed;
 - permit holder fails to pay annual fee (excepting any administrative error).

Before the Licensing Authority cancels a permit they will give the permit holder at least 21 days notice and consider any representations made by the holder.

22.11 Where a person applies to the Licensing Authority for a transfer of an alcohol premises licence they will also need to apply separately for the transfer of the licensed premises gaming machine permit.

23.0 Prize Gaming Permits – (Statement of Principles on Permits - Schedule 14 Para 8 (3))

- 23.1 The Act defines gaming as prize gaming if the nature and size of the prize is not determined by the number of people playing or the amount paid for or raised by the gaming. The prizes will be determined by the operator before play commences.
- A prize gaming permit is a permit issued by the Licensing Authority to authorise the provision of facilities for gaming with prizes at specified premises.
- 23.3 The Authority in accordance with the Guidance has prepared a *Statement of Principles* that it proposes to apply in exercising their functions in considering applicants. In particular, it has specified matters that the Authority propose to consider in determining the suitability of the applicant for a permit.

The Statement of Principles, requires the applicant to set out the types of gaming that he or she is intending to offer and requires the applicant to demonstrate:

- That they understand the limits to stakes and prizes that are set out in Regulations; and
- That the gaming offered is within the law.
- 23.4 Children and young persons may participate in equal chance prize gaming only.

- 23.5 An application may only be made by a person who occupies or plans to occupy the relevant premises, and if the applicant is an individual, he must be aged 18 or over.
- 23.6 The application must be made to the Licensing Authority in whose area the premises are wholly or partly situated.
- 23.7 An application for a permit cannot be made if a premises licence or club gaming permit is in effect for the same premises.
- 23.8 The Licensing Authority can refuse or grant a permit but cannot attach conditions.
- 23.9 The Licensing Authority will consult the Licensing Unit of Lancashire Police and will take account of any objections made by Lancashire Police if they are relevant to the Licensing Objectives. Relevant considerations may include the suitability of the applicant in the light of any convictions the applicant may have which would make them unsuitable to operate prize gaming and the suitability of the premises in relation to their location and issues about disorder.
- 23.10 The Licensing Authority will give weight to child protection issues in making its decision on an application for this permit and the applicant should be able to demonstrate that they have considered such issues and offer up appropriate measures where relevant. The Licensing Authority does not need to but may have regard to the licensing objectives, but must have regard to any guidance produced by the Commission.
- 23.11 A permit cannot be issued with regard to a vessel or vehicle.
- 23.12 There are conditions in the Act to which the permit holder must comply, but that the Authority cannot attach conditions. The conditions in the Act are:

The limits on participation fees, as set out in regulations, must be complied with;

- All chances to participate in the gaming must be allocated on the premises on which the gaming is taking place and on one day; the game must be played and completed on the day the chances are allocated; and the result of the game must be made public in the premises on the day that it is played;
- The prize for which the game is played must not exceed the amount set out in regulations (if a money prize), or the prescribed value (if non-monetary prize); and
- Participation in the gaming must not entitle the player to take part in any other gambling.
- The permit will have effect for ten years unless it ceases to have effect and is reviewed.
- 23.14 The permit may lapse for a number of reasons:
 - if the holder ceases to occupy the premises;

- if an individual permit holder dies, becomes incapable by reason of mental or physical incapacity; becomes bankrupt, or sequestration of the estate is ordered;
- if the Company holding the permit ceases to exist, or goes into liquidation.
- 23.15 The permit also ceases to have effect if the holder surrenders it to the Licensing Authority.
- 23.16 If the holder is convicted of a relevant offence as set out in Schedule 7 of the Act the Court may order the forfeiture of the licence.
- 23.17 An application for renewal of a permit must be made during the period beginning with six months before the licence expires and ending two months before it expires. The procedure for renewal is the same as for an application.
- 27.18 The permit must be kept on the premises and it is an offence not to produce it when requested by a constable, an enforcement officer, or an authorised local authority officer.

24.0 Club Gaming and Club Machines Permits

- 24.1 Members Clubs and Miners' welfare institutes (but not Commercial Clubs) may apply to this Licensing Authority for a Club Gaming Permit or a Club Gaming machines permit. This is in addition to exempt gaming authorised by the Act. The Club Gaming Permit will enable the premises to provide gaming machines, equal chance gaming and games of chance as described in the regulations. A Club Gaming Machines Permit may not be issued in respect of a vehicle or vessel.
- 24.2 Members clubs must have at least 25 members and be established and conducted "wholly or mainly" for purposes other than gaming, unless the gaming is permitted by separate regulations. It is anticipated that this will cover bridge and whist clubs, which will replicate the position under the Gaming Act 1968. A members' club must be permanent in nature, not established to make commercial profit, and controlled by its members equally. Examples include working men's clubs, branches of Royal British Legion and clubs with political affiliations.
- 24.3 Commercial clubs have the same characteristics as members clubs, except that the key difference is that they are established with a view to making a profit e.g. snooker club.
- 24.4 The definition of miners' welfare institutions has changed. These are associations established for recreational and social purposes. They are managed by representatives of miners or uses premises regulated by a charitable trust which has received funds from one of a number of mining organisations.
- 24.5 Club gaming permits allow the provision of no more than 3 gaming machines from Categories B4, C or D. The club is permitted to choose the combination of machines on its premises.

- 24.6 The Club gaming permit also allows the club to provide facilities for gambling, providing the gambling meets the following conditions:
 - (a) equal chance gaming:
 - the club does not deduct money from sums staked or won;
 - the participation fee does not exceed the prescribed amount;
 - the game takes place on the premises and is not linked with a game on another set of premises. Games are to be considered linked if:
 - the result of one game is, or may be, wholly or partly determined by reference to the result of the other games;
 - the amount of winnings is wholly or partly determined by the participation of more than one set of players;
 - the game is split by sites so that part of one game is played on one site and another part is played elsewhere.
 - (b) Other games of chance:
 - the games are prescribed by regulations;
 - that no participation fee is charged otherwise than in accordance with the regulations;
 - that no amount is deducted from sums staked or won otherwise than in accordance with the regulations.
 - (c) in respect of gaming machines;
 - that no child or young person uses a Category B or C machine on the premises;
 - that the holder complies with any relevant Code of Practice about location and operation of gaming machines.
 - (d) That the public, children and young persons are excluded from any area of the premises when gaming is taking place.
- 24.7 A 48 hour rule applies in respect of all three types of gaming, so that the game may be played by people who have been members of the club for at least 48 hours, or have applied or been nominated for membership or are genuine guests of a member.
- 24.8 There are a number of premises that are not licensed to sell alcohol but have been entitled to site gaming machines by virtue of being registered under Part II or III of the Gaming Act 1968. These premises may apply for a club machines permit. Before granting the permit the Authority will need to satisfy itself that the premises meet the requirements of a members' club and may grant the permit if the majority of members are over 18.

- 24.9 Applications accompanied by the prescribed fee and documents must be made to the Licensing Authority in whose area the premises are situated. The applicant must also copy the application to the Commission and Lancashire Police.
- 24.10 The Authority may only refuse an application on the grounds that:
 - (a) The applicant does not fulfil the requirements for a members' or commercial club or miners' welfare institute and therefore is not entitled to receive the type of permit for which it has applied;
 - (b) The applicant's premises are used wholly or mainly by children and/or young persons;
 - (c) An offence under the Act or a breach of a permit has been committed by the applicant while providing gaming facilities;
 - (d) A permit held by the applicant has been cancelled in the previous ten years; or
 - (e) An objection has been lodged by the Commission or the police (Gambling Commission's draft Guidance for Local Authorities 25.18).

If the Licensing Authority is satisfied that (a) or (b) is the case it must refuse the application. The Licensing Authority will have regard to the relevant guidance issued by the Commission and (subject to that Guidance), the Licensing Objectives

- 24.11 There is also a 'fast-track' procedure available for premises which holds a Club Premises Certificate under the Licensing Act 2003. Under the fast-track procedure there is no opportunity for objections to be made by the Commission or Lancashire Police, and the grounds upon which the Authority can refuse a permit are reduced. The grounds on which an application under the process may be refused are:
 - That the club is established primarily for gaming, other than gaming prescribed under schedule 12;
 - That in addition to the prescribed gaming, the applicant provides facilities for other gaming; or
 - That a club gaming permit or club machine permit issued to the applicant in the last ten years has been cancelled."
- 24.12 There are statutory conditions on club gaming permits that no child uses a category B or C machine on the premises and that the holder complies with any relevant provision of a code of practice about the location and operation of gaming machines
- 24.13 The permit will have effect for ten years unless it ceases to have effect because it is surrendered, lapsed or renewed.

- 24.14 Permits may be amended to meet changing circumstances. The Licensing Authority will only refuse a variation if on consideration of a completely new application they would refuse the permit.
- 24.15 A permit will lapse if the holder of the permit stops being a club or miners' welfare institute, or if it no longer qualifies under the fast track permit system for a permit. In addition, a permit will cease to have effect upon being surrendered to the Licensing Authority.
- 24.16 The Licensing Authority may cancel a permit if:
 - > premises are used wholly by children and/or young persons; or
 - > an offence or breach of a permit condition has been committed in the course of gaming activities by the permit holder.
- 24.17 Application for renewal of a permit must be made during the period beginning three months before the licence expires and ending six weeks before it expires.

25.0 **Temporary Use Notices**

- 25.1 A temporary use notice allows the use of the premises for gambling where there is no premises licence, but where a gambling operator wishes to use the premises temporarily for providing facilities for gambling. These may include hotels, conference centres and sporting venues.
- 25.2 A temporary use notice may only be granted to a person or company holding a relevant operating licence.
- 25.3 Section 218 of the Act provides that a set of premises is the subject of a temporary use notice if any "part" of the premises is the subject of a notice.

There are a number of statutory limits with regard to Temporary Use Notices. As with the definition of "premises", the definition of "a set of premises" will be a question of fact in the particular circumstances of each notice that is given. In the Act "premises" is defined as including "any place". In considering whether a place falls within the definition of "a set of premises", the Licensing Authority will look at, amongst other things, the ownership/occupation and control of the premises. The Authority will object to notices where it appears that their effect would be to permit regular gambling in a place that could be described as one set of premises.

- 25.4 The holder of an operating licence must give notice to the Licensing Authority in whose area the premises are situated in the prescribed form.
- 25.5 The same set of premises may not be the subject of a temporary use notice for more than 21 days in any 12-month period. The Licensing Authority will issue a counter notice if this limit is exceeded. As notices may be given by different operators in respect of the same premises the Licensing Authority will check whether a counter notice is appropriate.

- 25.6 A temporary use notice may not be given in respect of a vehicle. It may be given in respect of a vessel but only if it is a passenger vessel or a vessel that is situated at a fixed place.
- 25.7 A temporary use notice must be lodged with the Licensing Authority not less than three months and one day before the gambling event is to take place in the prescribed form and accompanied by the fee. The application must be copied to:
 - the Gambling Commission;
 - Lancashire Police;
 - HM Commissioners for Revenue & Customs and, if applicable any other licensing authority in whose area the premises are situated.
 - In considering whether they wish to give notice of objection, the Licensing Authority will have regard to the licensing objectives and any relevant representations and if it considers that gambling should not take place, or only with modifications, it will give counter notice to the person who gave the Temporary Use Notice.
- 25.8 If objections are received, the Licensing Authority will hold a hearing to listen to all relevant representations unless all parties agree a hearing is unnecessary.

Those person/bodies which raise objections may offer modifications to the notice that will alleviate their concerns. If such modifications are accepted by the applicant a new Temporary Use Notice must be prepared and the original withdrawn. The three-month time limit and fee will not apply to the new notice. The person who made the original objection and proposed the modification may not object to the new notice, but others to whom it is copied may object.

- 25.9 The Licensing Authority, may, after a hearing has taken place (or has been dispensed with) determine that the Temporary Use Notice should not have effect. In these circumstances it may issue a counter notice which:
 - > prevents the temporary use notice from taking effect:
 - > limit the activities that are permitted;
 - limit the time period of gambling; or
 - allow the activity to take place subject to a specified condition.
- 25.10 The Licensing Authority will apply the same principles in issuing a counter notice as those in determining premises licence applications. In particular, the Licensing Authority aims to permit the provision of facilities for gambling under a Temporary Use Notice subject to its view as to whether to do so accords with:
 - > relevant Codes of Practice;
 - guidance issued by the Commission;
 - reasonably consistent with the licensing objections;
 - this Statement of Policy.

25.11 A copy of the Temporary Use Notice must be displayed prominently on the premises whilst the gambling is taking place.

26.0 Occasional Use Notices

- 26.1 The Act provides that where there is betting on a track on eight days in a calendar year, betting may be permitted by an occasional use notice without the need for a full premises licence.
- The Licensing Authority notes that the meaning of "track" in the Act covers not just a horse racecourse or dog track but also any other premises on any part of which a race or other sporting event takes place or is intended to take place.
- 26.3 This means that land which has a number of uses, or which fulfils the definition of track, can qualify for occasional use notice provisions (e.g. agricultural land upon which a point to point meeting takes place).
- 26.4 The occasional use notice dispenses with the need for a betting licence for the track in these circumstances.
- A notice must be served by a person who is responsible for the administration of events on the track or by an occupier of the track. It must be served on the Licensing Authority and copied to Lancashire Police. Notices may be given for consecutive days so long as the overall limit of eight days is not exceeded in any calendar year.
- 26.6 Provided that the notice will not result in betting facilities being provided for more than 8 days in a calendar year, there is no provision for counter notices or objections to be submitted.
- 26.7 The Commissioner may require the Licensing Authority to provide information about occasional use notices. Where required to do so the Licensing Authority will provide information as requested

27.0 **Gaming Machines**

- 27.1 The Act defines "gaming machine" as a machine which is designed or adapted for use by individuals to gamble (whether or not it can be used for other purposes). However, it should be noted:
 - there remains a distinction between skill machines and gaming machines. Skill machines are unregulated; and
 - Section 235 of the Act contains exemptions for equipment that is not to be considered a gaming machine even when gambling can be performed on it. e.g. home pc.
- 27.2 If the Licensing Authority has concerns about the manufacture, supply or repair of machines or the manner in which they are operating, it will bring it to the attention of the Commission.

27.3 The Secretary of State has made regulations defining four classes of gaming machine, Categories A, B, C & D. These are set out in the table below.

Category of Machine	Maximum Stake	Maximum Prize
Α	Unlimited	Unlimited
B1	£2.00	£4,000.00
B2	£100.00	£500.00
В3	£1.00	£500.00
B4	£1.00	£250.00
С	£0.50 £25.00	
D	D 10p or 30p when non – £5.00 cash or £8 monetary prize monetary p	

27.4 There is a minimum age of 18 for all players for all Category A, B and C machines. There is no minimum age for Category D machines, though the Secretary of State has a reserve power to set a minimum age for Category D machines.

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The maximum number of machines permitted is set out by the premise type below -

TYPE	GAMING TABLES (Minimum)	GAMING MACHINES
Regional casino	40	25 gaming machines of category A to D for each table available for use maximum of 1,250 machines
Large casino	1	5 gaming machines category B to D for each table available for use maximum of 150 machines
Small casino	1	2 gaming machines of category B to D for each table available for use maximum of 80 machines
Bingo premises	N/A	4 gaming machines of category B3 and B4 unlimited machines category C unlimited category D machines
Betting premises	N/A	4 gaming machines of category B2 to D
Track betting premises where pool betting licence held	N/A	4 gaming machines of category B2 to D
Adult gaming centre	N/A	4 gaming machines of category B3 or B4 unlimited category C unlimited category D
Family entertainment centre with operating licence	N/A	Unlimited gaming machines of category C to D
Family entertainment centre with gaming permit	N/A	Unlimited gaming machines of category D
Members club premises	N/A	3 gaming machines of category B4 to D
On sales alcohol licensed premises without food restriction	N/A	2 gaming machines of category C to D by notification unlimited of category C to D with alcohol premises gaming permit

^{27.5} The act does not cover machines that give prizes as a result of the application of pure skill by players e.g. trivia game machines.

APPENDIX 1 - Glossary of Terminology

Licensing Objectives: As defined in paragraph 1.1

Council: Chorley Council

District: The area of Lancashire administered by Chorley Council (Map

appended at Appendix 2)

Notifications: Means notification of temporary and occasional use notices

Act: The Gambling Act 2005

Regulations: Regulations made under the Gambling Act 2005

Premises: Any place, including a vehicle, vessel or moveable structure

Code of Practice: Means any relevant code of practice under Section 24 of the

Gambling Act 2005

Mandatory Condition: Means a specified condition provided by regulations to be attached to

a licence.

Default Condition: Means a specified condition provided by regulations to be attached to

a licence, unless excluded by Chorley Council.

Responsible Authority: As detailed in Appendix 4

Interested Party: For the purposes of this Act, a person is an interested party in relation

to a premises licence if, in the opinion of the Licensing Authority which issues the licence or to which the application is made, the person:

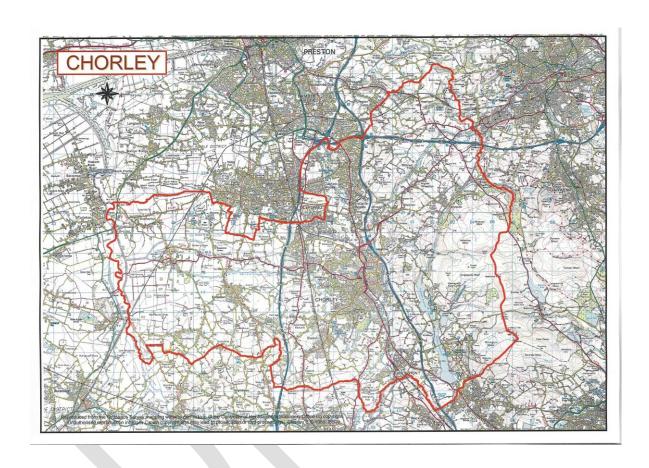
a) Lives sufficiently close to the premises to be likely to be affected by the authorised activities;

b) Has business interests that might be affected by the

authorised activities;

c) Represents persons who satisfy a) or b) above.

APPENDIX 2 Map of Chorley Council area



APPENDIX 3 - SCHEDULE OF CONSULTEES.

Councillors / MP / Parish Council			
Chorley MP Lindsay Hoyle	35-39 Market Street,	Chorley	PR7 2SW
All elected Ward Councillors of Chorley Council, County Councillors (Chorley Area) and Parish Council Clerks			
Responsible Authorities			
Corporate Director Business	Chorley Council, Union Street	Chorley	Internal Email
Corporate Director Governance	Town Hall, Market Street	Chorley	Internal Email
Corporate Director People & Places	Chorley Council, Union Street	Chorley	Internal Email
Gambling Commission Policy Section	Victoria Square House	Victoria Square	Birmingham, B2 4BP
Regional Inspector for Lancashire & Cumbria Gambling Commission	Victoria Square House	Victoria Square	Birmingham, B2 4BP
H M Revenue & Customs	Custom House, Custom House Quay	Greenock	PA15 1EQ
Lancashire Constabulary	Chorley Police Station, St Thomas's Road	Chorley	PR7 1DR
Lancashire Fire & Rescue	Chorley Fire Station, Weldbank Lane	Chorley	PR7 6DH
LCC Child Protection Service	P.O. Box 78, County Hall	Preston	PR1 8XJ
LCC Trading Standards	P.O. Box 78, County Hall	Preston	PR1 8XJ

Trade Associations & Representative Bodies			
The British Casino Association	38 Grosvenor Gardens	London	SW1W OEB
ВАСТА	134-136 Buckingham Palace Road	London	SW1W 9SA
British Holiday & Home Parks Association	6 Pullman Court, Great Western Road	Gloucester	GL1 3ND
Association of British Bookmakers	Ground Floor Warwick House 25 Buckingham Palace Road	London	SW1W 0PP
Working Mens Club And Institute Union	253-254 Uppers Street	London	N1 1RY
Chorley & South Ribble Community Safety Partnership	Paul Lowe- Internal Email		
Chorley South Ribble Business Club	C/o Lancashire College, Southport Road	Chorley	PR7 1NB
Gaming Machine Suppliers / Manufacturers			
Leisure Link Ltd	3 The Maltings, Wetmore Road	Burton-on-Trent	DE14 1SE
Red Rose Leisure	Fleet House, Fleetwood Street	Preston	PR2 2PT
Gamestec Leisure Ltd	Low Lane, Horsforth	Leeds	LS18 4ER
Crown Leisure Ltd	Unit 1 Hillridge Road, Martland Mill Industrial Estate, Martland Park,	Wigan	WN5 0LS
Head offices of Gamin	g Companies		
Gala Coral Group Ltd	Newcastle House, Castle Boulevard	Nottingham	NG7 1FT
Ladbrokes PLC	Imperial House, Imperial Drive, Rayners Lane	Harrow	HA2 7JW
Stanley Leisure PLC	Stanley House, 151 Dale Street	Liverpool	L2 2JW
William Hill PLC	Greenside House 50 Station Road Wood Green	London	N22 7TP
Gambling Premises within Chorley Borough			
All Gambling Premises			

All Alcohol Licensed Premises			
Solicitors/Consultants			
Hardwicks Solicitors	10 St Thomas's Rd	Chorley	PR7 1HR
Wallwork & Company Solicitors	16 St Thomas's Rd	Chorley	PR7 1HR
Kevills Solicitors	32 St Thomas's Rd	Chorley	PR7 1HZ
Marsdens Solicitors	43 St Thomas's Rd	Chorley	PR7 1JE
Birchall Blackburn Solicitors	24 St Thomas's Rd	Chorley	PR7 1HY
Cobbetts Solicitors	58 Mosley Street,	Manchester	M2 3HZ
Flint, Bishop & Barnett Solicitors	St Michael's Court, St Michael's Lane	Derby	DE1 3HQ
Ford & Warren Solicitors	Westgate Point, Westgate	Leeds	LS1 2AX
Freemans Solicitors	7 St Mary's Place	Newcastle	NE1 7PG
Gosschalks Solicitors	Queens Gardens	Hull	HU1 3DZ
John Gaunt & Partners Solicitors	Omega Court, 372 Cemetery Road	Sheffield	S11 8FT
Roscoes Solicitors	St Andrew's House, Wellington Street St Johns	Blackburn	BB1 8DB
Ridgeway Licensing Services	Harwell Innovation Centre, 173 Curie Ave	Didcot	OXII OQG
Other			
Chorley Library	Union Street	Chorley	PR7 1EB
Gam Care	2-3 Baden Place, Crosby Row	London	SE1 1YW
South Ribble Borough Council	Licensing, West Paddock	Leyland	PR25 1DH
West Lancashire District Council	Robert Hodge Centre, Stanley Way, Skelmersdale	Lancashire	WN8 8EE
Chorley Magistrates Court	St Thomas's Square	Chorley	PR7 1RZ
Preston Magistrates Court	P O Box 52 Lawson Street	Preston	PR1 2QT

APPENDIX 4 - List of Responsible Authorities

For the purposes of this Act, the following are Responsible Authorities in relation to premises:

- 1. The Licensing Authority in whose area the premises are wholly or mainly situated (Chorley Council)
- 2. The Gambling Commission
- 3. Lancashire Constabulary
- 4. Lancashire Fire and Rescue Service
- 5. Planning Dept Chorley Council
- 6. Environmental Protection Service, Chorley Council
- 7. Social Services Directorate, Lancashire County Council
- 8. HM Customs and Excise.

Fax: Email		Lancashire County Council Social Services Directorate Quality & Review Manager PO Box 162 East Cliff County Offices Preston PR1 3EA Telephone: 01772 531256
Lancashire Cor Licensing Unit: Chorley Police St Thomas' Ro Chorley Lancashire	C Division Station pad	Lancashire Fire & Rescue Services Fire Safety Fire Station Weld Bank Lane Chorley Lancashire PR7 3NQ
Email: souther	01257 246217	Telephone: 01257 262919 Fax: 01257 234363
Gambling Com 4 th Floor Victoria square Victoria House Birmingham B2 4BP	e House	HM Customs and Excise Boundary House Cheadle Point Cheadle Cheshire SK8 2JZ Telephone: 0845 010 9000 Email: mailto:enquiries.nw@hmrc.gsi.gov.uk

APPENDIX 5 - Useful Contacts

Further information on Chorley Council's Statement of Principles or the Gambling Act 2005 can be obtained from the Public Protection Co-ordinator using the contact details below. The Director People and Places has overall responsibility for the Licensing Service.

Public Protection Co-ordinator Chorley Council People & Places Directorate Civic Offices Union Street Chorley Lancashire PR7 1AL

Telephone: 01257 515151 Fax: 01257 515150

Email: contact@chorley.gov.uk

Information on the Gambling Act 2005 is also available from:

The Department for Culture, Media and Sport 2-4 Cockspur Street London SW1Y 5DH

Telephone: 020 7211 6200

Email: enquiries@culture.gov.uk
Internet: www.culture.gov.uk



Code of practice for gaming machines in clubs and premises with an alcohol licence

For club gaming permits, club machine permits and alcohol licensed premises

August 2014

For club gaming permits, club machine permits and alcohol

This is the Commission's Code of Practice issued under section 24 of the Gambling Act 2005 (the Act) relating to provision of facilities for gaming machine gambling in accordance with club gaming, club machine and alcohol licensed premises permits. This includes:

- Registrations under Parts II and III of the Gaming Act 1968 which, under transitional provisions, are treated as club gaming and club machine permits respectively
- Club gaming and club machine permits issued under the Club Gaming and Club Machine Permits (Scotland) Regulations 2007
- Premises which have a licence issued by a Licensing Board under section 26(1) or 47(2) of the Licensing (Scotland) Act 2005 authorising the sale of alcohol on the premises.

Code provision 1.1

Club gaming permits, club machine permits and alcohol Gaming machines in clubs and premises with an alcohol licence

- Compliance with the code of practice should be the responsibility of a designated person:
 - in pubs in England and Wales: the designated premises supervisor (which the Licensing Act 2003 requires as a condition of any alcohol premises licence)
 - in premises which are licensed to serve alcohol for consumption on the premises under the relevant Scottish licence: the premises manager (which the Licensing (Scotland) Act 2005 requires as a condition of the premises licence), or,
 - where an occasional licence is held, a responsible person designated by the holder of the licence
 - in clubs in England and Wales:
 - o if an alcohol licence is held, the designated premises supervisor
 - o if no alcohol licence is held, a responsible individual to be nominated by the club management or other governing body elected by the members
 - in clubs in Scotland:
 - o for a qualifying club under the Licensing (Clubs) (Scotland) Regulations 2007 (SI No 76 of 2007) a person nominated by the club management committee, or other governing body elected by the members, and who is trained in accordance with the Licensing (Training of Staff) (Scotland) Regulations 2007
 - o for a qualifying club operating under an occasional licence a responsible person to be nominated by the club management committee or other governing body elected by the members
 - o the name and contact details of the nominated person should be made available to the clerk of the relevant licensing board.

Code of practice for gaming machines in clubs and premises with an alcohol licence

2 Location and operation of machines

All permit holders

Compliance with these provisions is a condition of your permit, and failure to do so could result in revocation of the permit.¹

Code provision 2.1 Location and operation of machines All permit holders

- 1 All gaming machines situated on the premises must be located in a place within the premises so that their use can be supervised, either by staff whose duties include such supervision (including bar or floor staff) or by other means.
- 2 Permit holders must have in place arrangements for such supervision.
- All gaming machines situated on the premises shall be located in a place that requires a customer who wishes to use any ATM made available on the premises to cease gambling at the gaming machines in order to do so. 'ATM' means a machine located on the premises, which enables a person using it to obtain cash by use of a credit or debit card.

3 Access to gambling by children and young persons

Compliance with this section is <u>not</u> a condition of your permit. However it sets out good practice in this area and the Commission considers it should be implemented by permit holders.

Code provision 3.1 Access to gambling by children and young persons All permit holders

- 1 Permit holders should put into effect procedures intended to prevent underage gambling. This should include procedures for:
 - checking the age of those who appear underage
 - refusing entry to anyone unable to produce an acceptable form of identification.
- Permit holders should take all reasonable steps to ensure that all relevant employees understand their responsibilities for preventing underage gambling.
 - Permit holders should only accept identification which:
 - · contains a photograph from which the individual can be identified
 - states the individual's date of birth
 - is valid
 - is legible and has no visible signs of tampering or reproduction.
- The Commission considers acceptable forms of identification to include: any identification carrying the PASS logo (for example Citizencard or Validate); a driving licence (including provisional licence) with photocard; or a passport.

¹ Compliance with these provisions is a condition of the relevant permit as a result of the Gambling Act 2005: section 271 for Club Gaming Permits, section 273 for Club Machine Permits, section 282 for alcohol licensed premises using their automatic machine permissions and section 283 for licensed premises Gaming Machine Permits and alcohol licensed premises Gaming Machine Permits.

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Code of practice for gaming machines in clubs and premises with an alcohol licence

Code provision 3.2 Access to gambling by children and young persons All permit holders

1 Procedures should be in place for dealing with cases where a child or young person repeatedly attempts to gamble on category B or C machines, including oral warnings, reporting the offence to the Commission and the police, and making available information on problem gambling.

4 Complaints and disputes

Compliance with this section is <u>not</u> a condition of your permit. However it sets out good practice in this area and the Commission considers it should be implemented by permit holders.

Code provision 4.1 Complaints and disputes All permit holders

- 1 Permit holders should put into effect a written procedure for handling customer complaints and disputes regarding the use of gaming machines on their premises
- 2 A 'complaint' means a complaint about any aspect of the permit holder's conduct of their permissible activities, and a 'dispute' is any complaint which:
 - a) is not resolved at the first stage of the complaints procedure, and
 - b) relates to the outcome of the complainant's gambling transaction.
- 3 Permit holders should ensure that:
 - customers are told the name and status of the person to contact about their complaint
 - customers are given a copy of the complaints procedure on request or on making a complaint
 - all complaints are handled in accordance with the procedure.

Gambling Commission August 2014

Keeping gambling fair and safe for all

For further information or to register your interest in the Commission please visit our website at: www.gamblingcommission.gov.uk

Copies of this document are available in alternative formats on request.

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